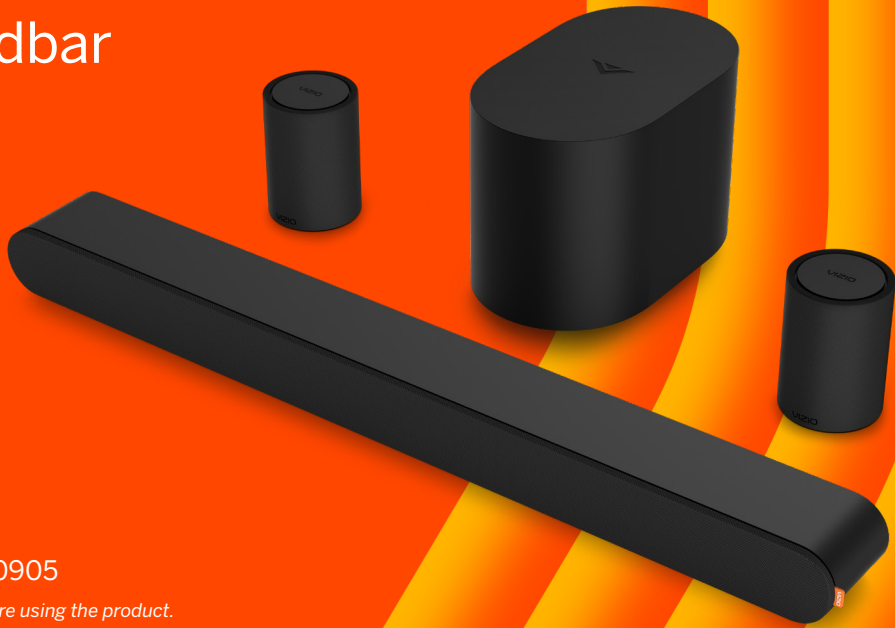
VIZIO

4.1 Soundbar

User Manual



Model: SV410XW-0905

Please read this guide before using the product.

Accessibility

Contact VIZIO for accessibility support at:

Email: accessibility@vizio.com

Phone: 1-877-698-4746

Binding Arbitration Agreement and Class Action Waiver

This purchase is subject to full VIZIO Terms and Conditions, including **Binding Arbitration Agreement and Class Action Waiver,** which may be viewed at vizio.com/en/terms/terms-of-service.

By using this device, you accept those Terms and Conditions.

You have the right to opt out of the Binding Arbitration Agreement and Class Action Waiver within 60 calendar days of your purchase. Please refer to the Limited Warranty section of this User Manual or view the full VIZIO Terms and Conditions for opt-out instructions.

IMPORTANT SAFETY INSTRUCTIONS

Your Unit is designed and manufactured to operate within defined design limits, and misuse may result in electric shock or fire. To prevent your Unit from being damaged, the following rules should be observed for its installation, use, and maintenance. Please read the following safety instructions before operating your Unit. Keep these instructions in a safe place for future reference.

- Heed all warnings and follow all instructions.
- Do not use this Unit near water.
- Clean only with a dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other Unit (including amplifiers) that produce heat.
- Protect the power cord from being walked on or pinched particularly at the ends where the plug is located, near convenience receptacles, or where they exit from the Unit.
- Only use attachments/accessories specified by the manufacturer.
- Use only with the stand, tripod, or bracket specified by the manufacturer, or sold with the Unit. When a cart is used, use caution when moving the cart/Unit combination to avoid injury from tip-over.

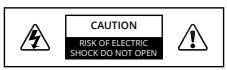
- When using the QuickFit mounting feature, the attached VIZIO device shall not exceed 25 pounds in weight.
- Unplug this Unit during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the Unit has been damaged in any way, such as when the power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the Unit, the Unit has been exposed to rain or moisture, does not operate normally, or has been dropped.
- To reduce the risk of electric shock or component damage, switch off the power before connecting other components to your Unit.
- Unplug the power cord before cleaning your Unit. A damp cloth is sufficient for cleaning. Do not use a liquid or a spray cleaner on your Unit. Do not use abrasive cleaners.
- Always use the accessories recommended by the manufacturer to ensure compatibility.
- When moving your Unit from an area of low temperature to an area of high temperature, condensation may form in the housing. Wait before turning on your Unit to avoid causing fire, electric shock, or component damage.
- Never push any object into the slots and openings on your Unit. Do not place any objects on the top of your Unit. Doing so could short circuit parts causing a fire or electric shock. Never spill liquids on your Unit.
- **WARNING**: Exposure to loud sounds can damage your hearing causing hearing loss and tinnitus (ringing or buzzing in the ears). With continued exposure to loud noises, ears may become accustomed to the sound level, which may result in permanent damage to hearing without any noticeable discomfort.
- When connected to a power outlet, power is always flowing into your Unit. To totally disconnect power, unplug the power cord.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.

IMPORTANT SAFETY INSTRUCTIONS

- The wall socket should be located near your Unit and be easily accessible.
- Keep your Unit away from moisture. Do not expose your Unit to rain or moisture. If water penetrates into your Unit, unplug the power cord and contact your dealer. Continuous use in this case may result in fire or electric shock.
- Do not use your Unit if any abnormality occurs. If any smoke or odor becomes apparent, unplug the power cord and contact your dealer immediately. Do not try to repair your Unit yourself.
- Avoid using dropped or damaged appliances. If your Unit is dropped and the housing is damaged, the internal components may function abnormally. Unplug the power cord immediately and contact your dealer for repair. Continued use of your Unit may cause fire or electric shock.
- Do not install your Unit in an area with heavy dust or high humidity. Operating your Unit in environments with heavy dust or high humidity may cause fire or electric shock.
- Ensure that the power cord and any other cables are unplugged before moving your Unit.
- When unplugging your Unit, hold the power plug, not the cord. Pulling on the power cord may damage the wires inside the cord and cause fire or electric shock. When your Unit will not be used for an extended period of time, unplug the power cord.
- To reduce risk of electric shock, do not touch the connector with wet hands.
- Read and follow all warnings printed on the Unit.
- **WARNING**: This equipment is not waterproof. To prevent a fire or shock hazard, do not place any container filled with liquid near the equipment (such as a vase or flower pot) or expose it to dripping, splashing, rain, or moisture.
- If the main wall plug or the appliance coupler is disconnected, the disconnected device will remain readily operable upon reconnection to an appropriate power source.
- No open flames, such as lighted candles, should be placed on the Unit.
- The ventilation should not be impeded by covering the ventilation openings with items,such as newspapers, table-cloths, curtains, etc.
- The equipment shall be used at maximum 113°F (45°C) ambient temperature.

The below symbols can be found on the soundbar, subwoofer or surround speaker.

WARNING: To reduce the risk of fire or electric shock, do not expose this Unit or components to rain or moisture.



The lighting flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of not isolated dangerous voltage within the appliance that may be sufficient magnitude to constitute a risk of shock to persons.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and servicing instructions in the literature accompanying the appliance.

Warning: This equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

For indoor use only.

This symbol indicates AC voltage.

Note: The soundbar and subwoofer power cords are used to disconnect power from the devices.

This symbol indicates DC voltage.

Note: The surround speaker DC power adapters are used to disconnect power from the devices.

This symbol indicates polarity of DC power connector.

Note: The surround speaker DC power adapters are used to disconnect power from the devices.

Table of Contents

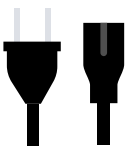
Package Contents 1
Controls & Connections 2
First-time Setup 6
Recommended Placement Options 11
Controlling Your Soundbar 13
VIZIO Mobile App 14
Adjusting Audio Settings in the VIZIO Mobile App 15
Bluetooth Pairing for App Control 16
Bluetooth Pairing for Streaming Music 17
Unpairing or Disconnecting Your Soundbar 19
Using Bluetooth Mode 20
Understanding Standby Mode 21
Using the Physical Buttons 22
Re-Pairing the Subwoofer & Surround Speakers 23
QuickFit® Mounting 24
Wall Mounting 25
Product Registration & Support 28
Help & Troubleshooting 29
Limited Warranty 31
Legal & Compliance 34
Specifications 35

Package Contents

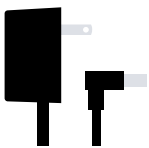
VIZIO Soundbar

Wireless Subwoofer

2x Wireless Surround Speakers



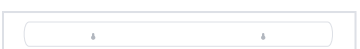
2x Power Cables



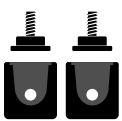
2x Wireless Surround Power Adapters
(includes silicon cable management straps)

HDMI® Cable

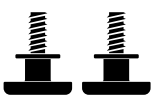
3x Cable Management Straps



Wall Mount Template



2 x Wall Mount Brackets & Screws



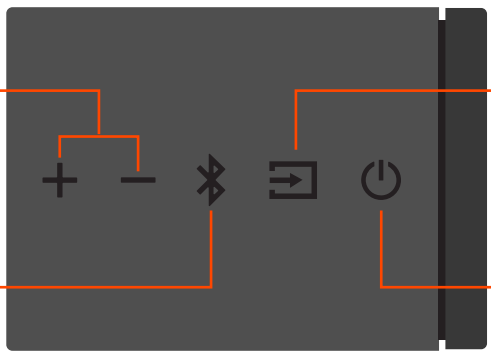
2x QuickFit Screws

Quick Setup Guide
Safety & Legal Sheet

Back of Soundbar

*Supports .WAV and .MP3 file format playback only.

Side of Soundbar



Volume

Increase or decrease the loudness of the audio

Bluetooth

See Bluetooth Pairing sections for more information

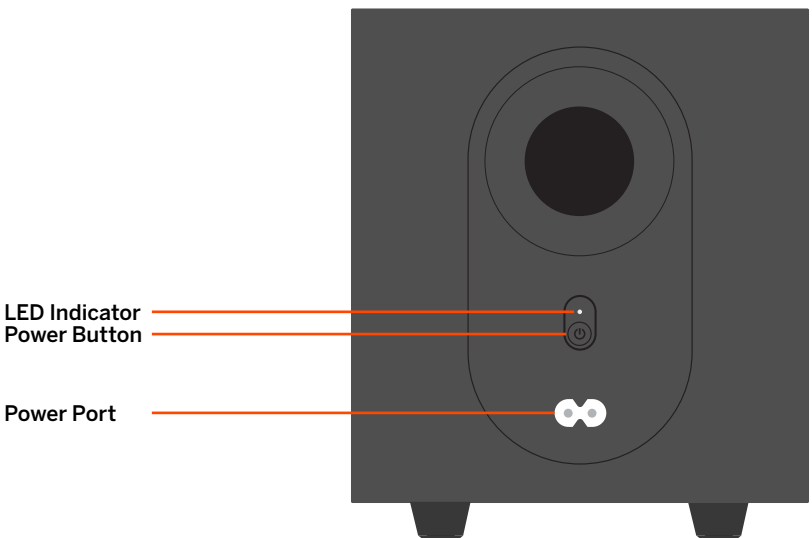
Input

Press to change the audio source

Power

Press to enter or exit standby mode

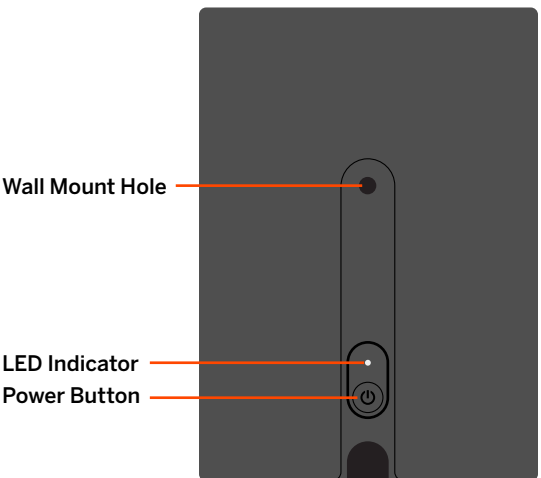
Back of Subwoofer



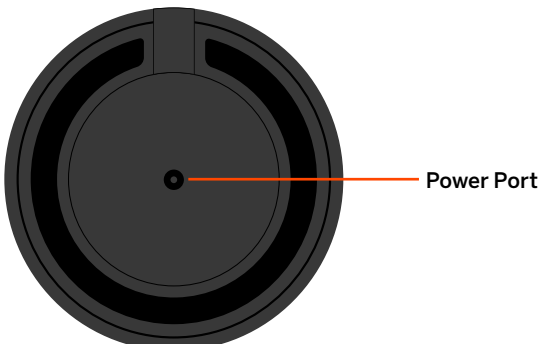
LED Indicator Behavior

- White LED will be solid when the subwoofer is connected
- White LED will blink when the subwoofer is disconnected, or is in Pairing mode

Back of Surround Speaker



Bottom of Surround Speaker



LED Indicator Behavior

- White LED will be solid when the surround speakers are connected
- White LED will blink when the surround speakers are disconnected, or in Pairing mode

Back of Soundbar

1 Connect the soundbar to the HDMI ARC or eARC port on your TV with the included HDMI cable. For optimal audio performance, enable CEC settings on your TV and connect the included HDMI cable to your TV's HDMI ARC or HDMI eARC port. Refer to your TV manual to learn more about CEC. Now you can use your existing TV remote control to control the soundbar audio.

HDMI (eARC) (to TV)

No TV HDMI port?
Contact VIZIO Customer Support at support.vizio.com if your TV requires optical connection.

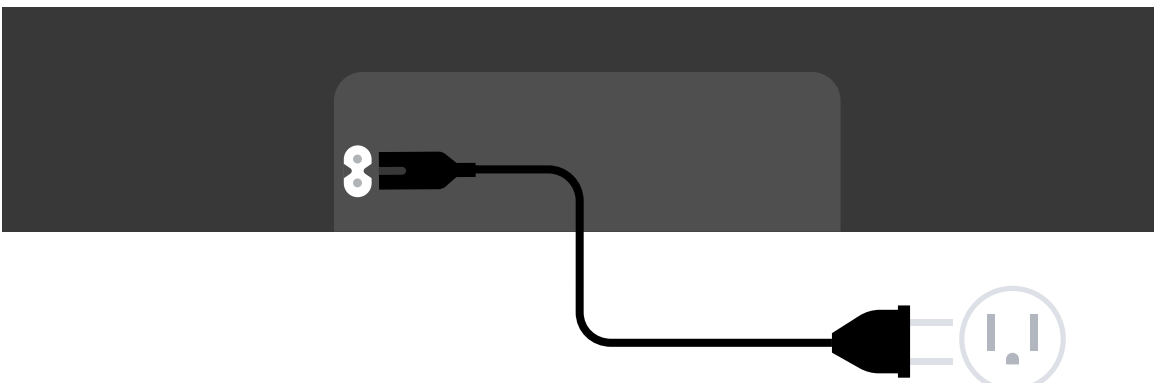
Be sure the TV port is an audio output, not an audio input.

Back of Soundbar

2

Connect the power cable to the soundbar AC IN as shown. Plug the power cable into an electrical outlet.

When first plugging in the soundbar, the soundbar LED will be a bright white and a welcome tone will play. The soundbar LED will then return to a dim white light indicating your soundbar is powered on.



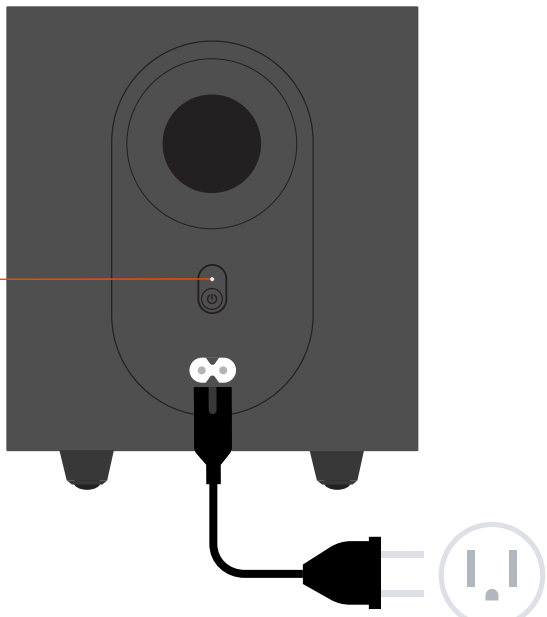
Back of Subwoofer

3 Connect the power cable to the subwoofer AC IN as shown. Plug the power cable into an electrical outlet.

4 The subwoofer will automatically power on and link to the soundbar when plugged in.

The LED will glow solid to confirm connection with the soundbar.

If the subwoofer LED is blinking, it may be disconnected. Please refer to the *Re-Pairing a Subwoofer and Surround Speakers* section on page 23.



If a hard reset is needed for troubleshooting, unplug the subwoofer, wait 5 seconds, then plug it back in.

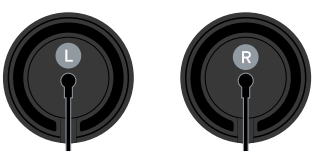
Bottom of Surround Speakers

5 Connect the power adapters to the surround speakers as shown. Plug power adapters into working electrical outlets.

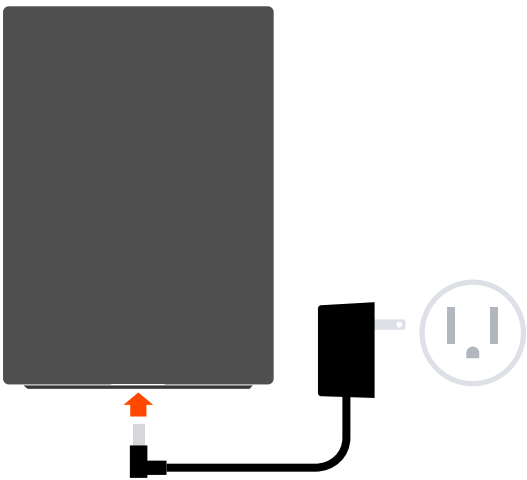
The surround speaker will automatically power on and connect to the soundbar when plugged in.

The white LED will glow solid to confirm connection with the soundbar.

If the surround speaker LED is blinking, it may be disconnected. Please refer to the *Re-Pairing a Subwoofer and Surround Speakers* section on page 23.



Cables should be inserted into the cable slot so the surround speakers sit flat on the table.



Soundbar

Your soundbar has an Auto HDMI feature for easy audio enjoyment.

- If using Bluetooth with the soundbar, the soundbar will default to the TV as the audio source when the TV is turned on.
- If using Bluetooth with the soundbar when the TV is on, and the TV volume is adjusted with its remote control, Bluetooth will be disconnected and the soundbar will switch to TV audio.
- The VIZIO mobile app has a toggle to turn 'Auto HDMI' **ON/OFF** (when toggled **OFF** this removes the automatic switch over to TV audio from Bluetooth).

Soundbar behaviors

- Soundbar defaults to HDMI input when plugged in and powered **ON**.
- Soundbar enters Standby Mode when TV powers **OFF** or when Soundbar Power panel button is pressed.
  - If the bar is in Standby Mode, press and release the Volume (+) on the soundbar to wake up the soundbar.

Soundbar LED behavior when connected to a VIZIO TV

- When volume adjustments are made, the LED will not blink. Reference the TV screen to see volume adjustment.
- The white LED will slowly blink when the Soundbar is **MUTED**.

Soundbar LED behavior when connected to a non-VIZIO TV

- When volume is adjusted the LED will blink with every adjustment made.
- The white LED will slowly blink when the Soundbar is **MUTED**.

Soundbar LED light guide

White
Power indicator
Lights up full bright then dims

Dark Blue
Bluetooth input

Dark Blue Flashing
Bluetooth pairing mode

Orange
USB input

Green
Dolby Atmos® content is detected
Bright light for 2 seconds, then dims to White

Yellow
DTS:X® content is detected
Bright light for 2 seconds, then dims to White

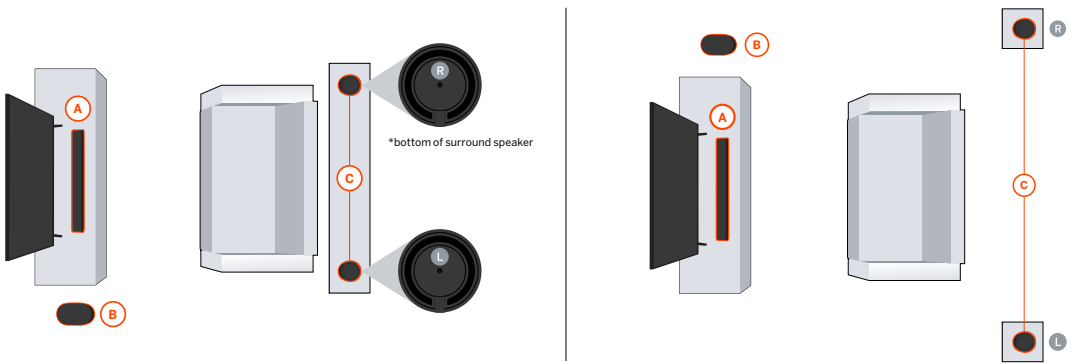
Orange + Green Flashing
Firmware is being updated

Recommended Rear Placement

Position the soundbar (A), wireless subwoofer (B), and wireless surround speakers (C) to your desired room layout. Do not place the wireless surrounds on the floor, as optimal position is at or above ear level.

Wireless surround speakers should remain within 20 feet or closer for optimal connectivity, with a maximum range of 30 feet. For the best audio experience, surround speakers should be placed in line with each other.

Note: This Soundbar comes with two QuickFit mounting screws. QuickFit allows you to attach this soundbar to select VIZIO TVs. For more information, visit www.vizio.com/quickfit



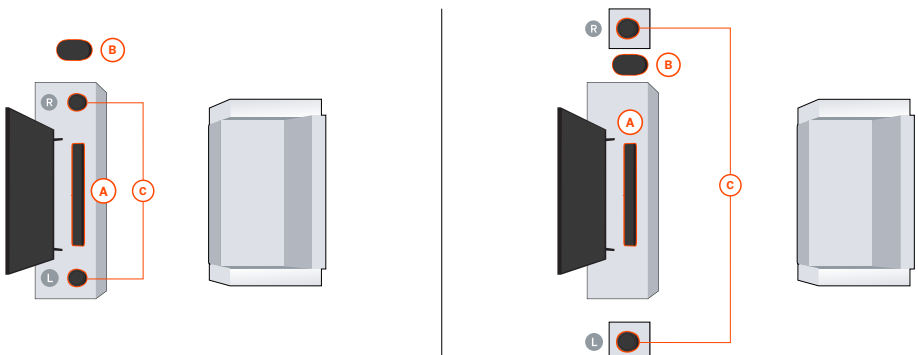
Important
Place the wireless surrounds behind your seating position, to your right and left as you face the television. Look at the bottom of each wireless speaker to identify which speaker is the Left (L) or Right (R).

Do not block the subwoofer port.

Alternative Front Placement Options

In rooms where ideal placement of the surround sound speakers is not practical, you can also place the soundbar (A), subwoofer (B), and surround sound speakers (C) as shown below. Do not place the wireless surrounds on the floor, as optimal position is at or above ear level.

If placing surrounds in front of your seating area, select *Front Mode* under surround speaker settings in the VIZIO mobile app to produce the optimal audio experience. Surround speakers should be placed in line with each other and the subwoofer placed in the corner of the room by the same wall as the TV for the best audio experience.



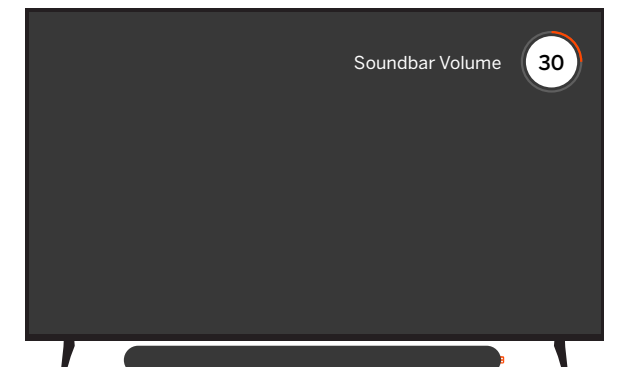
Important
If the wireless surround speakers are in front of your seating position, place them to your right and left as you face the television. Look at the bottom of each wireless speaker to identify which speaker is the Left (L) or Right (R).

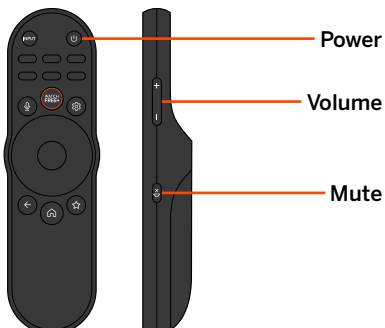
Do not block the subwoofer port.

Controlling Your Soundbar

Use your existing TV remote to power on your TV; your soundbar will automatically wake up.

Use your TV remote to adjust the volume and to mute. Soundbar remote control not included.





Example Remote Control

To control the soundbar with your TV remote, the TV must be **ON**.

Take control with the VIZIO Mobile App

The VIZIO mobile app and a Walmart account are required for control of soundbar functionality, settings, and to receive system updates. Scan to download.

1. Download the VIZIO mobile app. Create, or login with, your Walmart account.
   Activate Bluetooth on your phone while standing next to your soundbar that is powered **ON**.

Download on the App Store

GET IT ON Google Play

2. Open the VIZIO mobile app to pair and connect to the soundbar. In the VIZIO mobile app, press the remote tab at the bottom left of the screen and tap to select your soundbar from the list of discovered devices (**VIZIO 4.1 Soundbar**). The app automatically discovers your soundbar for the first 72 hours after first plugging in your soundbar.

   Note: If you have already connected the App with another VIZIO TV or Soundbar, and you are on that device's screen, tap the device name to open the list of available devices to pair.

   Once paired, you can adjust audio levels and enable Bluetooth music streaming in the app.

If pairing after the first 72 hours, quickly press the soundbar Bluetooth button to initiate the pairing process for up to 1 hour and follow the directions in step 2.

The Soundbar can only be connected to one device at a time. Your app will be connected to the soundbar as long as it is open on your phone. When you close the app or swipe away to a different screen, the app will disconnect to allow any other paired user to connect and control the soundbar.

No smart phone?
Limited audio settings can be controlled via the TV remote.

EQ Modes

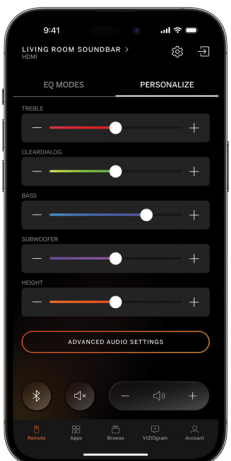
- **Movie:** Optimized for theatrical movies.
- **Music:** Optimized for music.
- **Direct:** Plays the audio as the creator intended. (removes virtualization)

Personalized Audio Settings

- **Bass:** Adjusts low frequency audio.
- **Treble:** Adjusts high frequency audio.
- **ClearDialog:** Designed to keep voices clear, even when background sounds get loud.
- **Subwoofer:** Adjusts the deep bass intensity.
- **Height**: Increases the immersive sound effect when Dolby Atmos and DTS:X content is detected.
- **Surround Volume:** Adjusts the overall volume of the surround speakers.
- **Surround Balance:** Adjusts the sound balance between the Left and Right surround speakers.
  (Ex: If your Right surround is further away from your seating area than the Left, you may want to adjust the balance to favor the Right surround speaker so both surround speakers are at the same level.)
- **Surround On:** Normal surround sound operation.
- **Surround Off:** Turns surround speakers off. Sound only comes from soundbar and subwoofer.
- **Surround Dual:** Changes soundbar to stereo mode and surround speakers play the same sound. (surrounds mirror the soundbar audio)
- **Surround Front:** Apply if surround speakers are front facing and placed on either side of the soundbar. This will utilize special processing which makes the surround sound seem like it's coming from behind the listener.

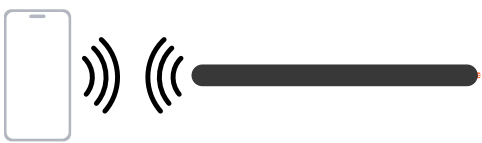
Advanced Personalized Audio Settings

- **Night Mode:** Reduces the subwoofer level. Night Mode is turned off when the soundbar goes into standby mode.
  (Ex: Use to accommodate sleeping babies or easily annoyed apartment neighbors.)
- **DTS Virtual: X:** Provides spatial enhancement that creates immersive surround and height with any content.
- **TruVolume:** Automatically adjusts the audio level to reduce very loud sounds and increase very quiet sounds for a more even listening experience.
- **Speaker Test:** Runs a pink noise test through each speaker to ensure all speakers are functioning properly and in the correct locations.
- **AV Delay:** Adjusts the audio to match a speaker's lip movements in TV shows or movies.
- **Power LED:** Toggle LED to be On or Off.
- **HDMI:** Toggle Auto HDMI feature On or Off. (Refer to page 10)
- **Factory Reset**: Restores default audio settings and unpairs all paired Bluetooth Devices.
- **Reset Settings:** Restores default audio settings but keeps all paired Bluetooth Devices.



To pair the soundbar with the VIZIO mobile app after the first-time setup or to pair an additional Smart Phone

1. Download the VIZIO mobile app and open the app on the device that you wish to pair to the soundbar.
2. If pairing after the first 72 hours, ensure the soundbar is powered on with a quick press of the Volume (+) button on the soundbar. Quick press the soundbar Bluetooth (ᛒ) button to initiate the pairing process for up to 1 hour.
3. In the VIZIO mobile app, select your device from the list of discovered devices (**VIZIO 4.1 Soundbar**).
4. Now you are connected and can control the soundbar via the VIZIO mobile app while the app is open and you are within range.



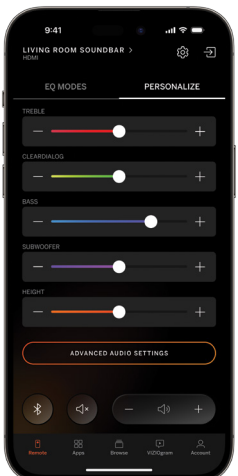
VIZIO Mobile App

Only one paired device can control the soundbar at a time. To switch which device has the active controls, close the app on the device you're not using and open the app on the device that you want to use.

Pair the soundbar with a Bluetooth device for streaming music from the VIZIO mobile app

1. In the VIZIO mobile app for the soundbar, on the EQ Modes tab, press the Music (Bluetooth icon) button.
2. Follow the instructions on the App. The Soundbar LED will rapidly blink blue and a tone will play twice, indicating that your Soundbar is in pairing mode.
3. Go to the Bluetooth settings on your mobile device, and select **VIZIO 4.1 Soundbar** to pair.
4. Once successfully paired, the blue LED will stop blinking and a confirmation tone will be heard from the soundbar.

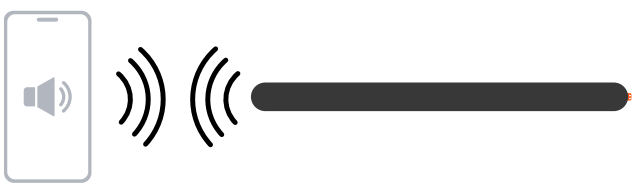
Now you can play audio from your Bluetooth device while it is in range and your soundbar is in Bluetooth Input.



Only one paired device can stream music to the soundbar at a time.
To connect a new device, you must first go to Bluetooth settings on the connected device and disconnect from the soundbar. Then you can initiate pairing mode through the VIZIO mobile app for music streaming on the new device.

Pair the soundbar with a Bluetooth device to stream music from the soundbar button panel

1. Quickly press and release the Bluetooth button (ᛒ) on the soundbar to initiate Bluetooth pairing mode. The blue LED will begin blinking rapidly and a tone will play twice.
2. Go to the Bluetooth settings on your mobile device, and select **VIZIO 4.1 Soundbar** to pair.
3. Once successfully paired, the blue LED will stop blinking and a confirmation tone will be heard from the soundbar.
4. Now you can play audio from your Bluetooth device while it is in range and your soundbar is in Bluetooth Input.



Only one paired device can stream to the soundbar at a time. To switch which device is streaming, disconnect the streaming device from the soundbar in your Device Settings (*see Unpairing or Disconnecting Your Soundbar* on page 19) or press and hold the Bluetooth button for 2 seconds then release, then connect the device you want to stream from.

Unpairing the Soundbar from your VIZIO Mobile App

1. Tap the name of your soundbar at the top of the VIZIO mobile app screen.
2. Under *Paired Devices* you will see the name of your soundbar. Tap the Information (ⓘ) button to open up the device info screen.
3. Scroll down and tap *Unpair Device*.
4. The VIZIO mobile app will ask for confirmation. Tap *Yes*. Your device will be unpaired from the soundbar.

For iOS users, an extra step is required to fully unpair your iPhone from the soundbar. After going through the above steps, navigate to Bluetooth on your mobile device settings, then tap the information button and tap unpair from *VIZIO mobile app*.

Music Streaming with Bluetooth

Your soundbar supports music streaming from devices with Bluetooth capability.
(Device compatibility will vary, see your device's documentation for more information.)

- If the input is changed back to Bluetooth, the most recently connected Bluetooth device will reconnect automatically.
- If the soundbar input is changed, the Bluetooth device will disconnect.

Maximizing Signal

A Bluetooth signal has a range of up to 30 feet. Keep in mind that Bluetooth is a compressed audio format, so streamed music may lose some integrity when compared to a wired connection. Try the following if your sound quality is less than optimal:

- If you hear any break-up or you are disconnected while streaming music from your device, move the source device closer to the soundbar.
- Be sure that there are no solid obstructions in the line-of-sight between the soundbar and the source device.
- Other wireless devices can affect Bluetooth range, including wireless security cameras, wireless video baby monitors, cordless phones, and microwave ovens. Turning off or moving these devices may improve Bluetooth range.

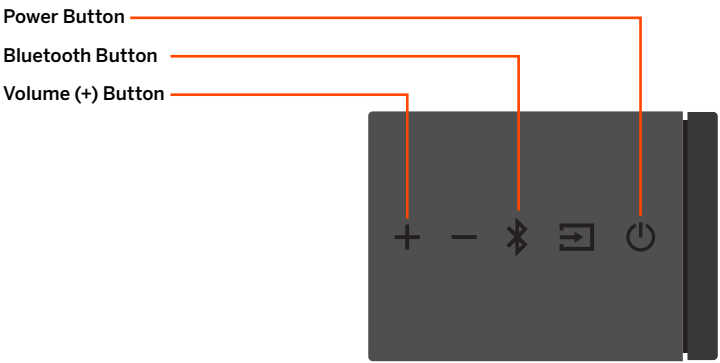
Reduce the volume levels on your device and on the soundbar before pressing Play. High volume levels can damage your hearing.

Standby Mode

Standby Mode is when the soundbar is in a sleep state and is awaiting action from the TV. When the TV is powered off, the soundbar will go into standby mode. When the TV is powered on, the soundbar will wake up and immediately support TV audio.

The soundbar white LED light will dim when in Standby Mode.

Quick Press the following Soundbar Buttons to wake up your soundbar from standby mode:



Tapping *Volume +* or initiating Bluetooth in the VIZIO mobile app will also wake up the soundbar from Standby Mode.

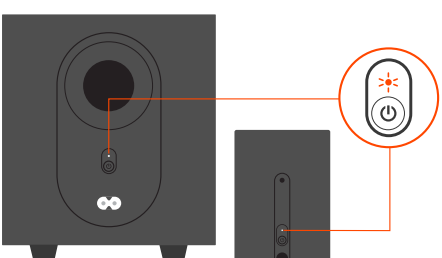
There are functions that are triggered by different button combinations on the soundbar.

Function	Description
Factory Reset	Reset the soundbar to the factory default settings. To perform a Factory Reset, **Press and hold** the Bluetooth ( ) and Volume Down (—) buttons for 5 seconds and release. **Notes:** • This will erase all settings and preferences that you have set.
Speaker Test	**Press and hold** the Bluetooth ( ) and Volume Up (+) buttons for **5 seconds and release.** This function is also available within the VIZIO mobile app.
Bluetooth Button Behaviors	Reference pages 16-20 for detailed Bluetooth information.

The subwoofer and surround speakers have already been paired with the soundbar by VIZIO and should automatically connect.

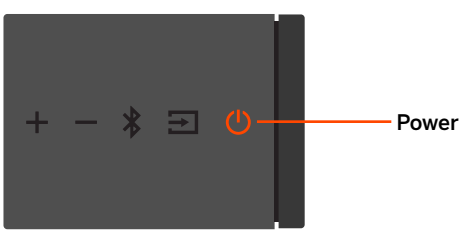
If there is no sound coming from the subwoofer and/or surround speakers, they may need to be re-paired to the soundbar. If the subwoofer and/or the surround speakers are not paired, the LED indicator on the subwoofer and/or the surround speakers will slowly blink white.

1



First, confirm that the power LED is illuminated. **Press and hold** the **ON/OFF** button on the back of the subwoofer and/or the surround speakers for 5 seconds. The LED on the back of the subwoofer and/or the surround speakers will rapidly blink white.

2

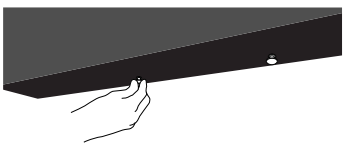


Press and hold the Power button on the side of the soundbar for 5 seconds. The LED indicator on the front will flash white until paired. Once paired, the LED will turn solid white.

Mounting with Quickfit®

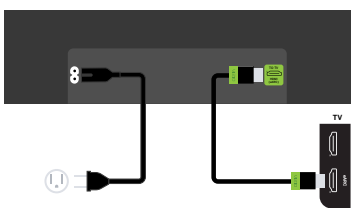
Your soundbar may be attached directly to the bottom of QuickFit compatible VIZIO TVs. For additional information and VIZIO TV compatibility, visit www.vizio.com/quickfit.

Before you begin, scan the QR code to learn more about setting up your QuickFit compatible device, including installation guidelines and important safety information.

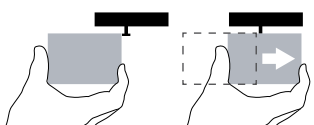


1 Locate the thumb screws inside the included accessory bag and screw them into the bottom of your QuickFit compatible VIZIO TV.

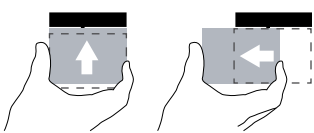
2 Rotate the soundbar so that it is upside down with the orange tab on the left.



3 Plug the power cable into a nearby wall outlet and connect the soundbar to the HDMI eARC port on your QuickFit compatible VIZIO TV.



4 Align the soundbar with the thumb screws inserted into your TV as illustrated in step 1. Push the soundbar in until it locks in place.

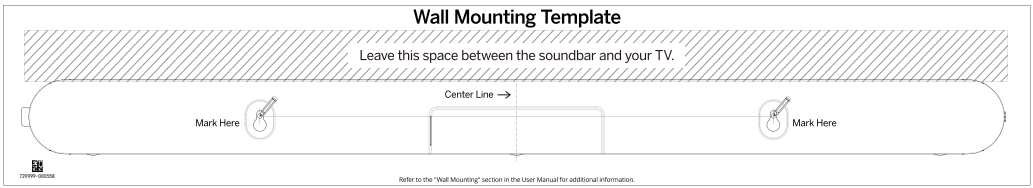


To detach the soundbar, hold it from the front and tilt down, then pull it away from your TV.

Note: When using the QuickFit mounting feature, the attached VIZIO device shall not exceed 25 pounds in weight.

Wall Mounting the Soundbar

1 Place the included Wall Mounting Template against the wall under your TV. Mark the two bracket holes using a pencil.



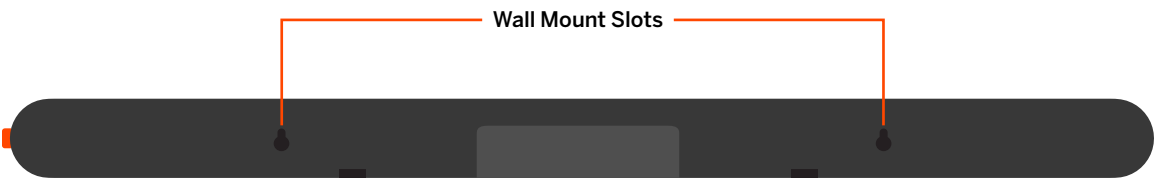
2 Install the screws to the wall. Be sure your screws are attached to wood studs, drywall anchors (for drywall), or concrete anchors (for brick/concrete walls).

Suggested screw size:
4.5mm diameter
25 mm minimum length

VIZIO recommends leaving 4-8 mm of clearance between the screw head and the wall.

3 Ensure that your soundbar is plugged into a working power outlet. Insert one end of the provided HDMI cable to the HDMI eARC port on your soundbar. Attach the other end to your TV's ARC/eARC port.

4 Slide the soundbar's wall mount slots over the installed screws.



Screws for wall mounting are not included.
Use the screw type and length noted above and on the Wall Mounting Template and appropriate to your home's construction. If in doubt, consult a professional installer.

Do not use any of the included screws for the wall mount installation. These are not intended for wall mounting.

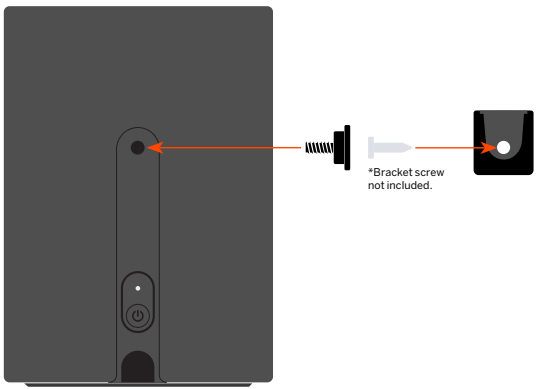
Wall Mounting the Surround Speakers

1. Attach the included wall mount screw to the back of the surround speaker.

2. Secure the wall mount bracket to the wall (bracket screw not included). Be sure your screws are attached to wood studs, drywall anchors (for drywall), or concrete anchors (for brick/concrete walls).

   Suggested screw size:
   3.5mm diameter
   41.5 mm minimum length

3. Slide the speaker on to the wall bracket. Ensure the wall mount screw is secured within the bracket grooves.



Screws for wall mounting are not included.
Use the screw type and length noted above and on the Wall Mounting Template and appropriate to your home's construction. If in doubt, consult a professional installer.

If you are unfamiliar with power tools or the layout of electrical wiring in the walls of your home, consult a professional installer.

Get helpful tips and register your soundbar.

Scan with your phone camera or QR reader.

Customized Support

Get assistance quickly with your information on hand.

News and Offers

Take advantage of the latest news and special offers from VIZIO.

Updates and Enhancements

Stay up-to-date with important product updates and notifications.

More questions? Find answers at:

SUPPORT.VIZIO.COM

There is no power	Press the **POWER** button on the TV remote control or on the side of your soundbar. Ensure the power cord is securely connected. Plug a different device into the electrical outlet to verify that the outlet is working correctly.
There is no sound	Increase the volume. Press **VOLUME UP** on the TV remote or on the side of your soundbar. On digital inputs, the soundbar LED will flash yellow rapidly if an unsupported format is present. Your TV may be set to variable audio output. Confirm that the audio output setting is set to **FIXED** or **STANDARD**, not **VARIABLE**. Consult your TV's user manual for more detailed information. If using Bluetooth, ensure that the volume on your source device is turned up and that the device is not muted. Ensure your subwoofer and/or surround speakers are still connected to the soundbar. Refer to page 23 to reconnect if needed (you will see the subwoofer and/or the surround speakers power indicator blinking white if disconnected). Set the source to output PCM.
I hear buzzing or humming	Ensure all cables and wires are securely connected. Try a different HDMI cable. Connect a different TV to see if the buzzing persists. If it does not, the problem may be with the original device.

Can't connect mobile device to stream Bluetooth	Only one paired device can stream music to the soundbar at a time. To connect a new device, you must first go to Bluetooth settings on the connected device and disconnect from the soundbar. Then you can initiate pairing mode for music streaming again.
Can't pair surround speakers and/or subwoofer	Re-pair your subwoofer or surround speakers. Refer to page 23 to reconnect. If you still cannot pair, reference the steps on the bottom of this VIZIO Support page.

Need Additional Support?
Contact VIZIO Customer Support at support.vizio.com

UNITED STATES

By using this VIZIO product, you accept all VIZIO Terms and Conditions, including all the Terms of Warranty, BINDING ARBITRATION AGREEMENT, and Class Action Waiver. If you do not agree to the terms of this warranty, do not use the VIZIO product and, within thirty (30) days of the date of purchase, return it for a refund to the authorized retailer where you purchased it. **You have the right to opt out of the Arbitration Agreement and Class Action Waiver within 60 calendar days of your purchase.** Please refer to the full section "Binding Arbitration Agreement; Class Action Waiver" below for more details and instructions for opt-out. Full Terms and Conditions may be viewed at vizio.com/en/terms/terms-of-service.

How Long This Warranty Lasts

For non-commercial use, VIZIO warrants the product on the terms set forth below for one (1) year from the date of original purchase. For commercial use, VIZIO warrants this product on the terms set forth below for ninety (90) days from the date of original purchase.

What This Warranty Covers

VIZIO warrants the product against defects in materials and workmanship when the product is used normally in accordance with VIZIO's user guides and manuals. Except where restricted by law, this warranty applies only to the original purchaser of a new product. The purchase must have been made from an authorized retailer in the United States (including Puerto Rico). The product must also be located in the country where it was purchased at the time of warranty service.

How to Get Service

Before obtaining warranty service, you may visit support.vizio.com for additional help and troubleshooting. To obtain warranty service, contact VIZIO Customer Support by going to support.vizio.com and selecting Contact Us. You can also call Customer Support (US): 877-698-4946, or support.vizio.com/s/contact-us.

Your Obligations Before Service

You must obtain pre-authorization before sending your product to a VIZIO service center. You may be required to supply a purchase receipt (or copy) to show that the product is within the warranty period.

When you return a product to a VIZIO service center, you must ship the product in its original packaging or in packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the product to the VIZIO service center.

ALL USER DATA AND DOWNLOADED APPLICATIONS STORED ON A PRODUCT WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to its original state. You will be responsible for restoring all applicable user data and downloaded applications. Recovery and reinstallation of user data and downloaded applications is not covered under this warranty. In order to protect your personal information, VIZIO recommends that you always clear all personal information from the product before it is serviced, regardless of the servicer.

VIZIO's Responsibilities

If VIZIO determines that a product is covered by this warranty, VIZIO will (at its option) repair or replace it, or refund the purchase price to you. There will be no charge for parts or labor during the warranty period. Replacement parts may be new or recertified at VIZIO's option and sole discretion. Replacement parts and VIZIO's labor are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service, whichever is longer.

What This Warranty Does Not Cover
This warranty does not cover: (a) cosmetic damage; (b) normal wear and tear; (c) improper operation; (d) improper voltage supply or power surges; (e) signal issues; (f) damage from shipping; (g) acts of God; (h) customer misuse, modifications or adjustments; (i) installation, set-up, or repairs attempted by anyone other than by a VIZIO authorized service center; (j) products with unreadable or removed serial numbers; (k) products requiring routine maintenance; or (l) products sold "AS IS", "CLEARANCE", "FACTORY RECERTIFIED", or by a non-authorized reseller.

What to Do If You Are Not Satisfied With Service
If you feel VIZIO has not met its obligations under this warranty, you may attempt to resolve the issue informally with VIZIO. If you are unable to resolve the issue informally and wish to file a formal claim against VIZIO, and if you are a resident of the United States, you must submit your claim to binding arbitration according to the procedures described below, unless an exception applies. Submitting a claim to binding arbitration means that you do not have the right to have your claim heard by a judge or jury. Instead your claim will be heard by a neutral arbitrator.

Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)
UNLESS YOU HAVE BROUGHT AN ELIGIBLE CLAIM IN SMALL CLAIMS COURT OR HAVE OPTED OUT AS DESCRIBED BELOW, ANY CONTROVERSY OR CLAIM RELATING IN ANY WAY TO YOUR VIZIO PRODUCT, INCLUDING ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THIS WARRANTY, A BREACH OF THIS WARRANTY, OR THE VIZIO PRODUCT'S SALE, CONDITION OR PERFORMANCE, WILL BE SETTLED BY BINDING ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION AND CONDUCTED BY A SINGLE ARBITRATOR APPOINTED BY THE AMERICAN ARBITRATION ASSOCIATION, IN ACCORDANCE WITH ITS COMMERCIAL ARBITRATION RULES AND ITS SUPPLEMENTARY PROCEDURES FOR CONSUMER-RELATED DISPUTES. You may learn more about the American Arbitration Association and its rules for arbitration by visiting www.adr.org or by calling 800-778-7879. Since this warranty concerns a transaction in interstate or international commerce, the Federal Arbitration Act will apply.

The filing fees to begin and carry out arbitration will be shared between you and VIZIO, but in no event will your fees ever exceed the amount allowable by the American Arbitration Association, at which point VIZIO will cover all additional administrative fees and expenses. VIZIO waives its right to recover attorneys' fees in connection with any arbitration under this warranty. If you are the prevailing party in an arbitration to which the Supplementary Procedures for Consumer- Related Disputes applies, then you are entitled to recover attorneys' fees as the arbitrator may determine.

The dispute will be governed by the laws of the state or territory in which you resided at the time of your purchase (if in the United States). The place of arbitration will be Irvine, California, or your county of residence (if in the United States). The arbitrator will have no authority to award pUnitive or other damages not measured by the prevailing party's actual damages, except as may be required by statute. The arbitrator will not award consequential damages, and any award will be limited to monetary damages and will include no equitable relief, injunction, or direction to any party other than the direction to pay a monetary amount. Judgment on the award rendered by the arbitrator will be binding and final, except for any right of appeal provided by the Federal Arbitration Act, and may be entered in any court having jurisdiction. Except as may be required by law, neither you nor VIZIO nor an arbitrator may disclose the existence, content, or results of any arbitration under this warranty without the prior written consent of you and VIZIO.

ANY DISPUTE, WHETHER IN ARBITRATION, IN COURT, OR OTHERWISE, WILL BE CONDUCTED SOLELY ON AN INDIVIDUAL BASIS. VIZIO AND YOU AGREE THAT NO PARTY WILL HAVE THE RIGHT OR AUTHORITY FOR ANY DISPUTE TO BE ARBITRATED AS A CLASS ACTION, A PRIVATE ATTORNEY GENERAL ACTION, OR IN ANY OTHER PROCEEDING IN WHICH EITHER PARTY ACTS OR PROPOSES TO ACT IN A REPRESENTATIVE CAPACITY.

NO ARBITRATION OR PROCEEDING WILL BE JOINED, CONSOLIDATED, OR COMBINED WITH ANOTHER ARBITRATION OR PROCEEDING WITHOUT THE PRIOR WRITTEN CONSENT OF ALL PARTIES TO ANY SUCH ARBITRATION OR PROCEEDING.

Opt-Out Instructions
IF YOU DO NOT WISH TO BE BOUND BY THE BINDING ARBITRATION AGREEMENT AND CLASS ACTION WAIVER, THEN: (1) you must notify VIZIO in writing within sixty (60) days of the date that you purchased the product; (2) your written notification must be mailed to VIZIO at 39 Tesla, Irvine, CA 92618, Attn: Legal Department; and (3) your written notification must include (a) your name, (b) your address, (c) the date you purchased the product, and (d) a clear statement that you wish to opt out of the binding arbitration agreement and class action waiver.

In addition, you may pursue a claim in small claims court in your county of residence (if in the United States) or in Orange County, California. In such case the provisions of the section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Residents)" will not apply.

Exclusions and Limitations
TO THE GREATEST EXTENT PERMITTED BY APPLICABLE LAW, THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WILL BE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

VIZIO WILL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF VIZIO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND EVEN IF THE REMEDY FAILS OF ITS ESSENTIAL PURPOSE. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

IN LIEU OF ANY OTHER REMEDY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER (INCLUDING VIZIO'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, NO MATTER WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT), VIZIO MAY, AT ITS SOLE AND EXCLUSIVE OPTION AND IN ITS DISCRETION, REPAIR OR REPLACE YOUR PRODUCT, OR REFUND ITS PURCHASE PRICE. AS NOTED, SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

How the Law Applies
This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state and province to province. This warranty applies to the greatest extent permitted by applicable law.

General
No employee or agent of VIZIO may modify this warranty. If any term of this warranty, other than the class action waiver, is found to be unenforceable, that term will be severed from this warranty and all other terms will remain in effect. If the class action waiver is found to be unenforceable, then the entire section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)" will not apply. This warranty applies to the maximum extent not prohibited by law.

Changes to Warranty
This warranty may change without notice, but any change will not affect your original warranty. Check www.vizio.com for the most current version.

FCC Class B Radio Interference Statement
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Notice:
1. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
2. Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.
3. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

FCC RF Radiation Exposure Statement
1. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
2. This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Product Recycling
Always properly dispose of your VIZIO products in accordance with local laws and regulations. For information on how to properly recycle your VIZIO products and to learn more about consumer electronics recycling laws, visit vizio.com/environment or call (844) 254-8087

Software Licenses
All software is provided subject to software license agreements and you agree that you will be bound by such license agreements in addition to other applicable terms of use. By using the VIZIO products, you agree to the VIZIO Terms of Service and Privacy Policy. The VIZIO Terms of Use and Privacy Policy may be updated from time to time and are available to view at vizio.com/terms and vizio.com/privacy, respectively.

Export Regulations
Customer acknowledges that the VIZIO products, which include technology and software, are subject to customs and export control laws in the United States ("US"). The products may also be subject to the customs and export control laws and regulations of the country in which the products are manufactured and/or received.

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Soundbar, Surround Speakers, and Subwoofer

Soundbar:	Two 1.77" x 3.94" (45 x 100 mm) Full Range Driver for each channel (1 for left, 1 for right)
Surround Speakers:	Two 1.96" x 2.99"(50 x 76mm) Full Range Driver for each speaker (1 forward for left, 1 forward for right)
Subwoofer:	One 5" (127 mm) Driver

Dimensions:	Soundbar - 30" x 2.32" x 3.33" (W x H x D) // 760 mm x 59 mm x 84.5 mm
	Subwoofer - 6.1" x 7.15" x 10.24" (W x H x D) // 155 mm x 181 mm x 260 mm
	Surround Speakers - 3.15" x 4.57" x 3.19" (W x H x D) // 80 mm x 116 mm x 81 mm

Connections:	HDMI (eARC) Bluetooth USB (Supports .WAV and .MP3 format only) No optical output connection is available on this soundbar. No TV HDMI port? Contact VIZIO Customer Support at support.vizio.com if your TV requires optical connection.
Supported Audio Codecs:	PCM Dolby Digital/DD+ DTS DTS: X Dolby Atmos
Sound Pressure Level* (System):	96 dB SPL
Frequency Response (System):	50Hz - 16kHz +/- 5dB
Voltage:	100-240Vac, 50/60Hz
Compliances:	cTUVus/FCC Class B

*Sound pressure level measured using pink noise at 1 meter, c-weighted.

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