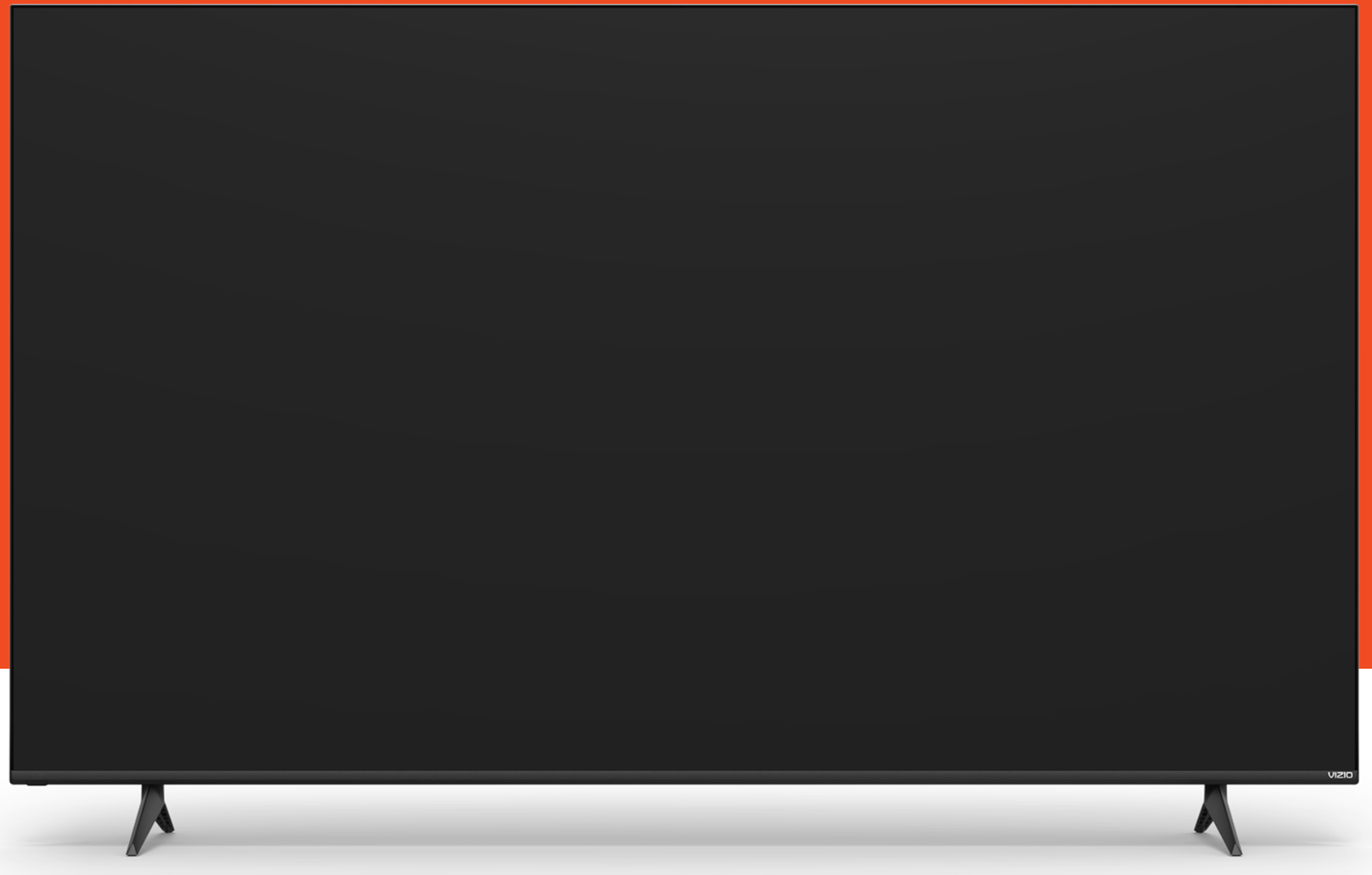


VIZIO

HD & Full-HD Smart TV

User Manual

Models:

VHD24M, VHD32M, VFD32M,

VFD40M & VFD43M

Table of Contents

Getting to Know Your TV 7

Front Panel 7

Power/Input Button 7

Rear Panel 8

Wall-mounting the TV 10

Using the Remote 11

Completing the First-Time Setup 12

Using the VIZIO Mobile App for Voice Control 13

Pairing Bluetooth® Headphones 13

VIZIO Home 14

What is VIZIO HOME? 14

Launching VIZIO HOME 14

What You Can Do with VIZIO HOME 14

Controlling Your TV with the VIZIO Mobile App 14

WatchFree+ 15

What is WatchFree+? 15

What You Can Do with WatchFree+ 15

How to Launch WatchFree+ 15

Product Registration and Technical Support 16

Help Topics 17

Specifications 19

Specifications 20

Regulatory Information 21

Limited Warranty 22

Legal Information 24

Safety & Certification

THANK YOU FOR CHOOSING VIZIO

And congratulations on your new VIZIO TV!

To get the most out of your new VIZIO product, read these instructions before using your product and retain them for future reference. Be sure to inspect the package contents to ensure there are no missing or damaged parts.

PRODUCT REGISTRATION

To purchase or inquire about accessories and installation services for your VIZIO product, visit our website at **vizio.com**.

We recommend that you register your VIZIO product at:
vizio.com/product-registration.

TIP: When you see this symbol, please read the accompanying helpful tip.

WARNING: When you see this symbol, please read the accompanying important warning or notice. It is intended to alert you to the presence of important operating instructions.

Color Text — This is the TV menu feature you should be selecting.

Grey Text — This is an action for you to complete, such as entering in a name.

> — The arrow sign shows the flow of the steps you should take.

1. Lists additional steps you can take for each setting.

- Bullets give more detailed information about each feature.

WHEN READING THIS MANUAL

IMPORTANT SAFETY INSTRUCTIONS

Your TV is designed and manufactured to operate within defined design limits. Misuse may result in electric shock or fire. To prevent your TV from being damaged, the following instructions should be observed for the installation, use, and maintenance of your TV. Read the following safety instructions before operating your TV. Keep these instructions in a safe place for future reference.

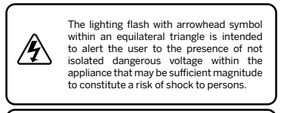
- To reduce the risk of electric shock or component damage, switch off the power before connecting other components to your TV.
- Heed all warnings.
- Follow all instructions.
- Do not use this TV near water.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other appliances (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at the ends where the plug is located, near convenience receptacles, or where they exit from the TV.
- Only use attachments/accessories specified by the manufacturer.
- Use only with the stand, tripod, or bracket specified by the manufacturer, or sold with the TV.

- When a cart is used, use caution when moving the cart/TV combination to avoid injury from tip-over.
- Unplug the power cord before cleaning your TV.
- Refer all servicing to qualified service personnel. Servicing is required when the TV has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the TV, the TV has been exposed to rain or moisture, does not operate normally, or has been dropped.
- CAUTION: Always use a power outlet that is properly grounded.
- Unplug this TV during lightning storms or when unused for long periods of time.
- When moving your TV from an area of low temperature to an area of high temperature, condensation may form in the housing. Wait before turning on your TV to avoid causing fire, electric shock, or component damage.
- A distance of at least three feet should be maintained between your TV and any heat source, such as a radiator, heater, oven, amplifier, etc. Do not install your TV close to smoke. Operating your TV close to smoke or moisture may cause fire or electric shock.
- Slots and openings in the back and bottom of the TV are provided for ventilation. To ensure reliable operation of your TV and to protect it from overheating, be sure these openings are not blocked or covered. Do not place your TV in a bookcase or cabinet unless proper ventilation is provided.
- Never push any object into the slots and openings on your TV. Do not place any objects on the top of your TV. Doing so could short circuit parts causing a fire or electric shock. Never spill liquids on your TV.
- Your TV should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- Do not apply pressure or throw objects at your TV. This may compromise the integrity of the TV. The manufacturer's warranty does not cover user abuse or improper installations.
- The power cord must be replaced when using different voltage than the voltage specified. For more information, contact your dealer.
- When connected to a power outlet, power is always flowing into your TV. To totally disconnect power, unplug the power cord.
- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of un-isolated, dangerous voltage within the inside of your TV that may be of sufficient magnitude to constitute a risk of electric shock to persons.

- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- The wall socket should be installed near your TV and easily accessible.
- Only power of the marked voltage can be used for your TV. Any other voltage than the specified voltage may cause fire or electric shock.
- Do not touch the power cord during lightning. To avoid electric shock, avoid handling the power cord during electrical storms.

- Unplug your TV during a lightning storm or when it will not be used for long period of time. This will protect your TV from damage due to power surges.
- Do not attempt to repair or service your TV yourself. Opening or removing the back cover may expose you to high voltages, electric shock, and other hazards. If repair is required, contact your dealer and refer all servicing to qualified service personnel.
- WARNING: Keep your TV away from moisture. Do not expose your TV to rain or moisture. If water penetrates into your TV, unplug the power cord and contact your dealer. Continuous use in this case may result in fire or electric shock.
- Do not use your TV if any abnormality occurs. If any smoke or odor becomes apparent, unplug the power cord and contact your dealer immediately. Do not try to repair your TV yourself.
- Avoid using dropped or damaged appliances. If your TV is dropped and the housing is damaged, the internal components may function abnormally. Unplug the power cord immediately and contact your dealer for repair. Continued use of your TV may cause fire or electric shock.
- Do not install your TV in an area with heavy dust or high humidity. Operating your TV in environments with heavy dust or high humidity may cause fire or electric shock.
- Follow instructions for moving your TV. Ensure that the power cord and any other cables are unplugged before moving your TV.
- To prevent injury, this apparatus must be securely attached to the furniture/wall in accordance with the installation instructions.
- Insert batteries in accordance with instructions. Incorrect polarities may cause the batteries to leak which can damage the remote control or injure the operator. Do not expose batteries to excessive heat such as sunlight, fire, etc.
- When unplugging your TV, grab the head of the power plug, not the cord. Pulling on the power cord may damage the wires inside the cord and cause fire or electric shock. When your TV will not be used for an extended period of time, unplug the power cord.
- To reduce risk of electric shock, do not touch the connector with wet hands.
- Do not expose TV to liquids, including dripping or splashing.
- Do not place objects filled with liquid, such as vases, on the TV.
- If the main wall plug or the appliance coupler is disconnected, the disconnected device will remain readily operable upon reconnection to an appropriate power source.
- If any of the following occurs, contact the dealer:
  - The power cord fails or frays.
  - Liquid sprays or any object drops into your TV.
  - Your TV is exposed to rain or other moisture.
  - Your TV is dropped or damaged in any way.
  - The performance of your TV changes substantially.
- CAUTION: These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated DANGEROUS VOLTAGE within the product's enclosure that may be of sufficient magnitude to constitute a risk of electrical shock to persons.
- WARNING: Exposure to loud sounds can damage your hearing causing hearing loss and tinnitus (ringing or buzzing in the ears). With continued exposure to loud noises, ears may become accustomed to the sound level, which may result in permanent damage to hearing without any noticeable discomfort.
- Install the TV where it cannot be pulled, pushed or knocked over.
- Do not allow children to hang onto the product.
- Store the accessories (remote, batteries, etc.) in a location safely out of the reach of children.
- The American Academy of Pediatrics discourages television viewing for children younger than two years of age.
- **WARNING —** Stability Hazard: A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:
- **ALWAYS** use cabinets or stands or mounting methods recommended by the manufacturer of the television set.
- **ALWAYS** use furniture that can safely support the television set.
- **ALWAYS** ensure the television set is not overhanging the edge of the supporting furniture.
- **ALWAYS** educate children about the dangers of climbing on furniture to reach the television set or its controls.
- **ALWAYS** route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- **NEVER** place a television set in an unstable location.
- **NEVER** place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- **NEVER** place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- **NEVER** place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.
- When using the QuickFit mounting feature, the attached VIZIO device shall not exceed 25 pounds in weight.
- If the existing television set is going to be retained and relocated, the same considerations as above should be applied.
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery can result in an explosion.
- Leaving a battery in an extremely high temperature can result in an explosion or the leakage of flammable liquid or gas.
- A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.
- **WARNING —** To prevent injury, this apparatus must be securely attached to the furniture/wall in accordance with the installation instructions.



WARNING: To reduce the risk of fire or electric shock, do not expose this Unit to rain or moisture.

TELEVISION ANTENNA CONNECTION PROTECTION

The TV shall be installed in accordance with the applicable provisions of Article 810 and Article 820.

If an outside antenna/satellite dish or cable system is to be connected to the TV, make sure that the antenna or cable system is electrically grounded to provide some protection against voltage surges and static charges.

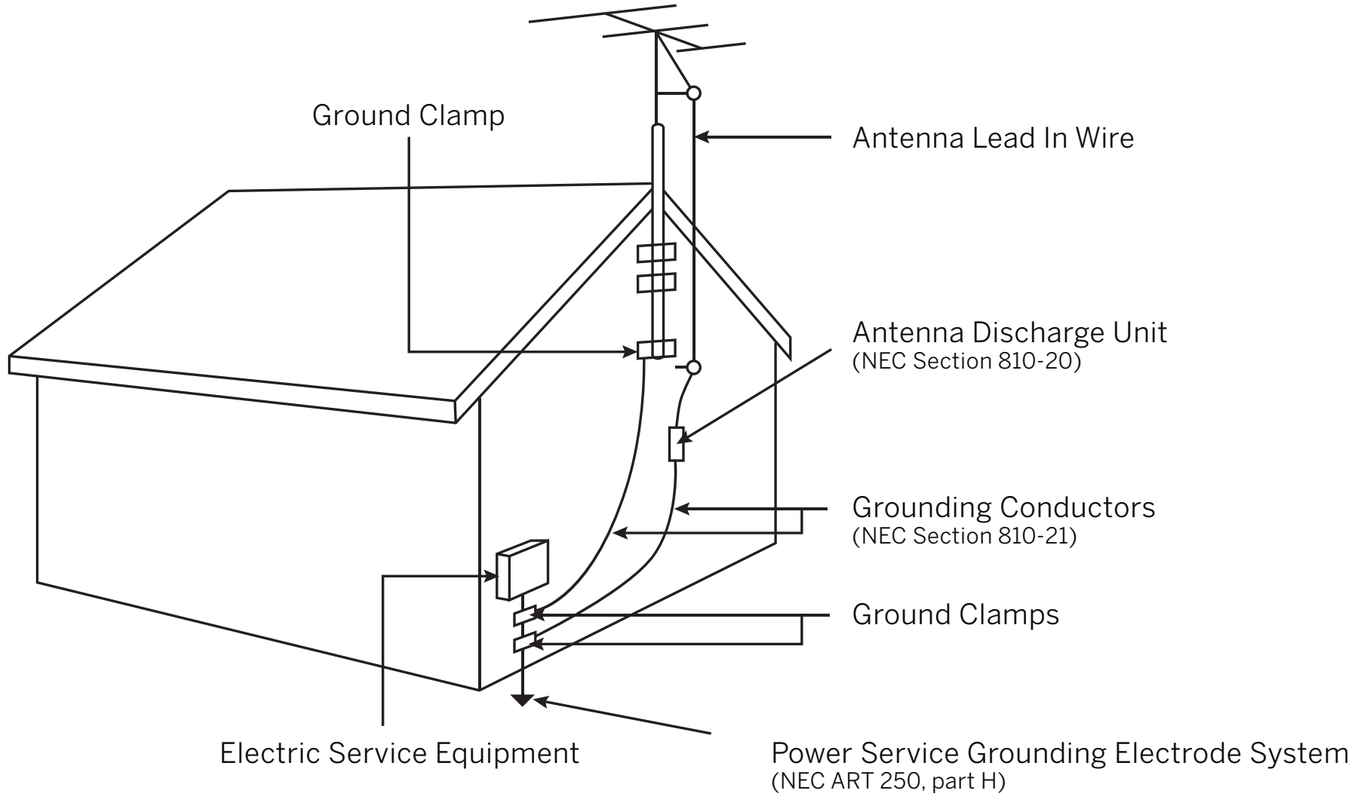
Article 810 of the National Electrical Code, ANSI/NFPSA 70, provides information with regard to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of the grounding conductors, location of antenna discharge unit, connection to grounding electrodes, and requirements of the grounding electrode.

Lightning Protection
For added protection of the TV during a lightning storm or when it is left unattended or unused for long periods of time, unplug the TV from the wall outlet and disconnect the antenna or cable system.

Power Lines
Do not locate the antenna near overhead light or power circuits, or where it could fall into such power lines or circuits. Remember, the screen of the coaxial cable is intended to be connected to earth in the building installation.

Installation of CATV
The installation instructions states the cable distribution system should be grounded (earthed) in accordance with ANSI/NFPA 70. the National Electrical Code (NEC), in particular Section 820.93, Grounding of Outer Conductive Shield of a Coaxial Cable.

Installation of Antenna
The installation instructions states the cable distribution system used for connection to antennas and dishes should be grounded (earthed) in accordance with ANSI/NFPA 70. the National Electrical Code (NEC), in particular Section 810.21, Bonding Conductors and Grounding Electrode Conductors — Receiving Stations.



Dolby Vision

Dolby Audio

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dts®
DTS® Virtual:X™ Virtualized 3D Sound

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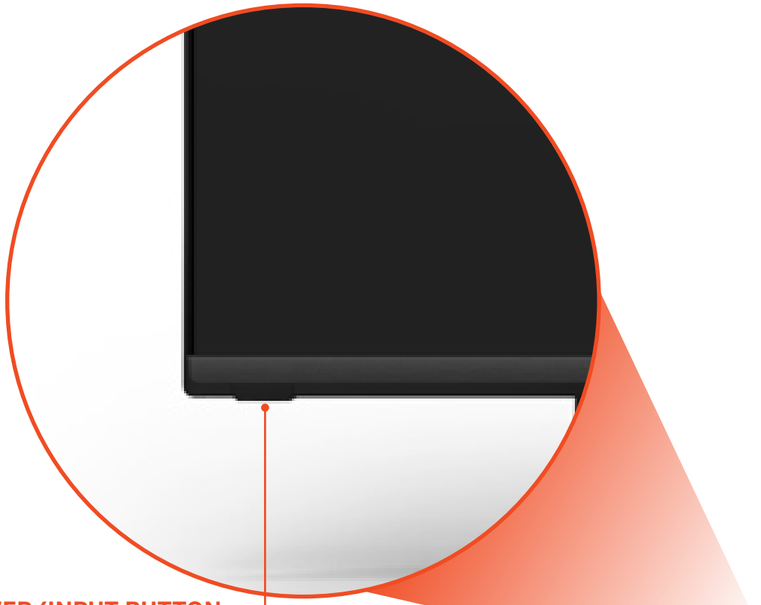
FRONT PANEL

Remote Sensor and Power Indicator
When using the remote, aim it directly at this sensor.
The power indicator flashes on when the TV turns on, then goes out after several seconds.

The remote sensor location may vary depending on TV model.

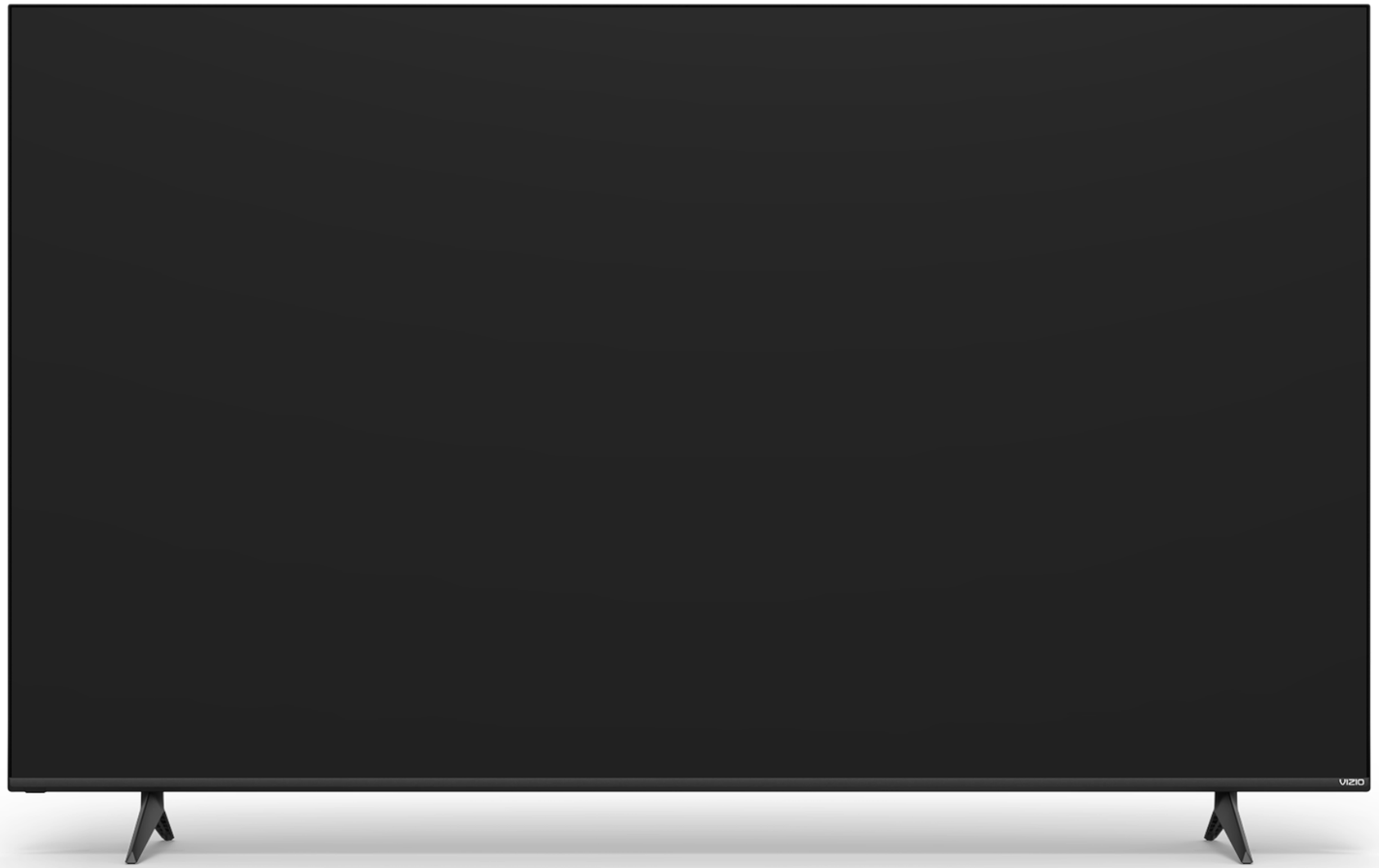


POWER/INPUT BUTTON

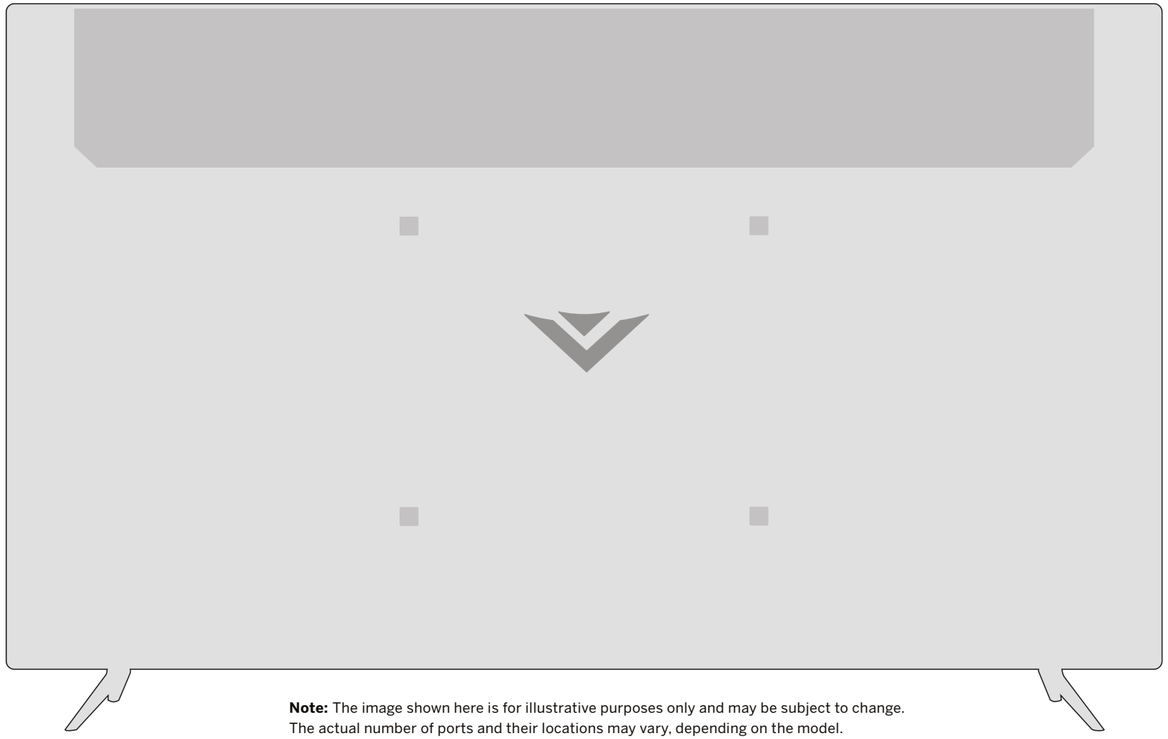
(located under the sensor)

When TV is OFF:
Press to turn On the TV.

When TV is ON:
Press to change to the next input source.
Press and hold (**3 seconds**) and release to turn TV Off.
Press and hold (**12 seconds**) to reset TV to default settings.
(**Note**: Resetting TV will remove all login credentials from WiFi and



REAR PANEL



Note: The image shown here is for illustrative purposes only and may be subject to change. The actual number of ports and their locations may vary, depending on the model.

HDMI
Connect an HDMI device

Optical Audio Out
Connect to an optical/SPDIF audio device, such as home audio receiver

Coaxial
Connect to a coaxial cable from cable, satellite, or antenna

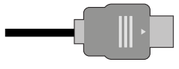
USB
Connect a USB thumb drive to play photo, music, or video

Connecting a device — AUDIO & VIDEO CABLE TYPES

Your TV can be used to display output from most devices.

1. Verify that your device has a video port that matches an available port on the TV (HDMI or Coaxial).
2. Connect the appropriate cable (not included) to the TV and the device.
3. Turn the TV and your device on.
4. Set the TV's input to match the connection you used (HDMI-1, HDMI-2, etc.).

HDMI CABLE



HDMI

COAXIAL CABLE

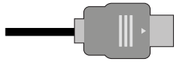
Coaxial

Connecting a device — AUDIO CABLE TYPES

Your TV can be output sound to an audio device, such as a receiver or sound bar.

1. Verify that your device has an audio port that matches an available port on the TV (HDMI or Optical).
2. Connect the appropriate cable (not included) to the TV and the device.
3. Turn the TV and your device on.

HDMI CABLE



HDMI

OPTICAL/SPDIF CABLE

Optical

Note: The actual ports and their locations may vary, depending on the TV model.

WALL-MOUNTING THE TV

First you will need a wall mount. Consult the provided table below to find the appropriate mount for your TV.

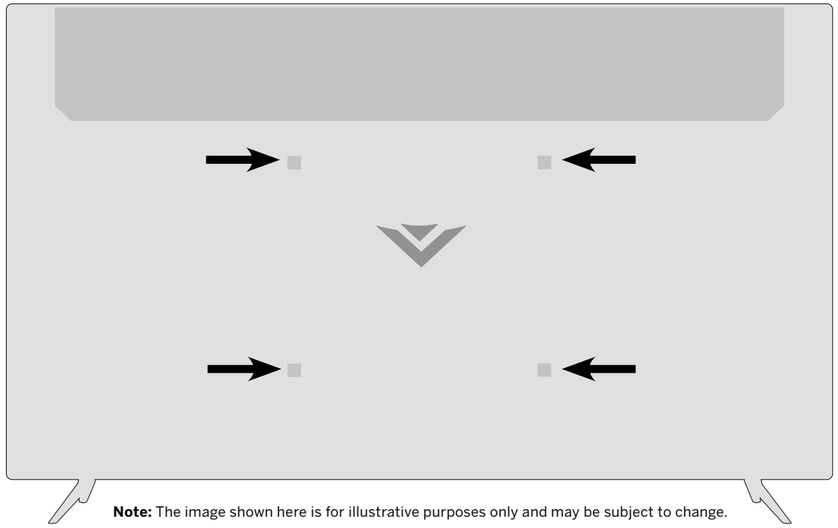
Be sure the mount you choose is capable of supporting the weight of the TV.

To install your TV on a wall:

1. Disconnect any cables connected to your TV.
2. Place the TV face-down on a clean, flat, stable surface. Be sure the surface is clear of debris that can scratch or damage the TV.
3. If attached, remove the stands by loosening and removing the screws.
4. Attach your TV and wall mount to the wall by carefully following the instructions that came with your mount. Use only with a UL-listed wall mount bracket rated for the weight/load of your TV.

TIP: Installing a TV on a wall requires lifting. To prevent injury or damage to the TV, ask someone to help you.

WARNING: Do not use the screws that are included inside the wall mount holes to mount TV.
When mounting the wall, ensure that the TV is installed horiizontally and not tilted.

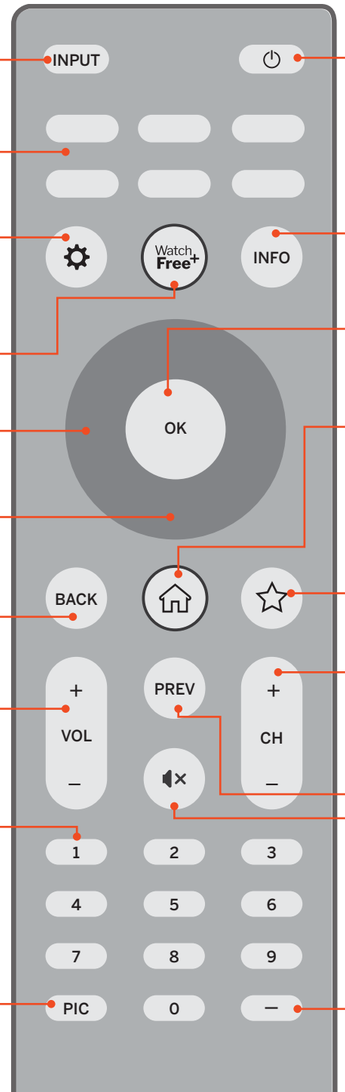


Note: The image shown here is for illustrative purposes only and may be subject to change.

	VHD24M-0807	VHD24M-0810	VHD32M-0807	VHD32M-0810	VFD32M-0807
Screw Size	M4 x 7 mm	M4 x 6 mm	M6 x 10 mm	M4 x 6 mm	M6 x 10 mm
# of Screws *(not included)*	4	4	4	4	4
Hole Depth	7 mm	6 mm	10 mm	6 mm	10 mm
Hole Pattern	100 x 100 mm	100 x 100 mm	100 x 100 mm	200 x 100 mm	100 x 100 mm
Weight w/o Stand	4.67 lb (2.12 kg)	5.5 lb (2.5 kg)	8.00 lb (3.63 kg)	8.38 lb (3.8 kg)	8.00 lb (3.63 kg)

	VFD40M-0804	VFD40M-0809	VFD40M-0810	VFD43M-0804
Screw Size	M6 x 10 mm	M6 x 10 mm	M6 x 8 mm	M6 x 10 mm
# of Screws *(not included)*	4	4	4	4
Hole Depth	10 mm	10 mm	8 mm	10 mm
Hole Pattern	200 x 200 mm	200 x 100 mm	300 x 300 mm	200 x 200 mm
Weight w/o Stand	11.46 lb (5.2 kg)	12.08 lb (5.48 kg)	11.44 lb (5.2 kg)	12.39 lb (5.62 kg)

USING THE REMOTE



Input
Change the currently displayed input

App Launcher
Quickly launch the pictured app

Menu
Display the settings menu

WatchFree+™
Access WatchFree channels

Navigation Buttons — Left / Right
Navigate the on-screen menus

Navigation Buttons — Up / Down
Navigate the on-screen menus

Back
Go to the previous on-screen menu

Volume Up/Down
Increase or decrease the loudness of the audio

Number Pad
Manually enter a channel

Pic
Cycle through the different picture setting modes
Long press to enabled/disable talk back feature

Power
Turn television on or off

Info
Display the info window

OK**/Play/Pause**
Select the highlighted menu option and play or pause content

Home Button
Launch or return to the VIZIO Home screen

Star Button
Opens a quick menu with various settings, including accessibility options.

Channel Up/Down
Change the channel

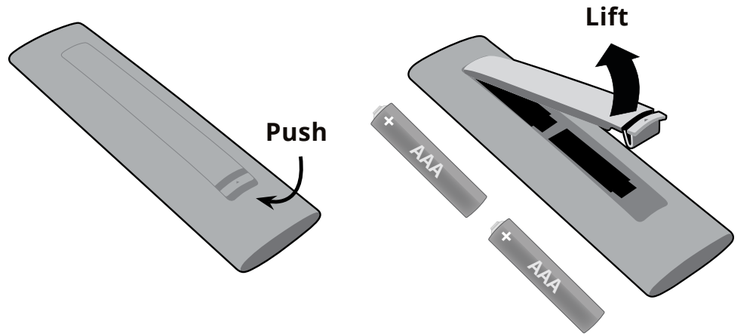
Last
Return to the channel last viewed

Mute
Turn the audio on or off

Dash
Use with number pad to manually enter a digital sub-channel (for example, 18-4 or 18-5)

Replacing the Batteries

1. Push and slide the cover down. Then lift the cover to access the battery compartment.
2. Insert two batteries into the remote control. Make sure that the (+) and (-) symbols on the batteries match the (+) and (-) symbols inside the battery compartment.
3. Replace the battery cover and slide to close.



In many places batteries cannot be thrown away or discarded with household waste. Please ensure you properly dispose of your batteries consistent with the laws and/or regulations where you live. For more information please visit: www.vizio.com/environment

WARNING: Keep the remote control batteries away from children. It may cause choking and/or lead to a fire or chemical burn if mishandled. Do not dispose of batteries in fire. Replace only with batteries of the correct type. Risk of fire or explosion if the battery is replaced by an incorrect type.

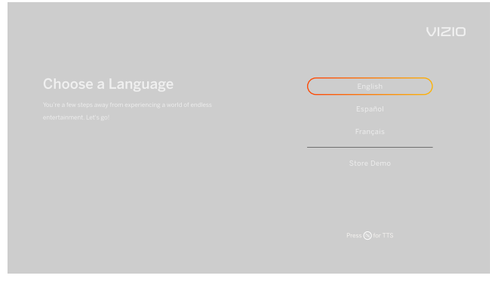
Completing the First-Time Setup

Before you begin the first-time setup:

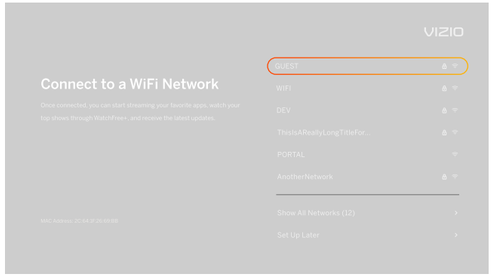
- **Your TV should be installed and the power cord should be connected to an electrical outlet.**
- **Have your mobile device ready for the VIZIO app download and TV registration.**
- **If you have a wireless network, have the network password ready.**

The first time you turn on the TV, the on-screen instructions will guide you through each of the steps necessary to get your TV ready for use:

1. **Before starting, scan the QR code with your mobile device to download the VIZIO Mobile app.**

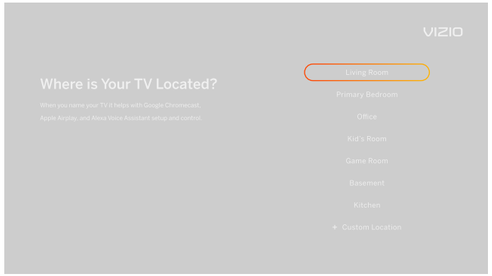


2. **Choose your language. Pressing the MUTE button will enable TTS (text-to-speech) functionality.**

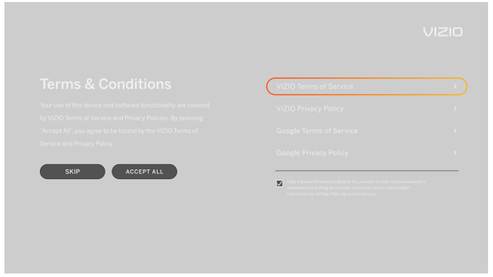


3. **Choose your WiFi network and enter the password.**

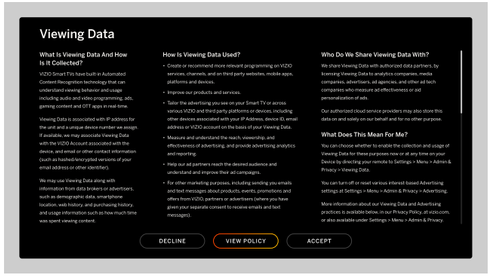
4. **Scan the QR code with your mobile device to sign in and register your TV to the VIZIO Mobile App**



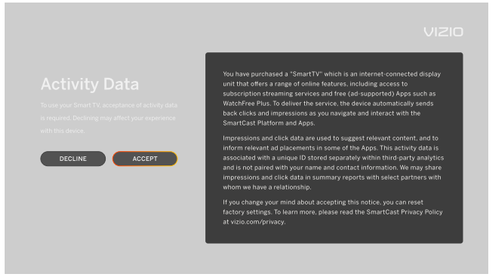
5. **Name your TV**



6. **Accept the VIZIO Terms and Conditions**



7. **Accept the VIZIO Viewing Data policy.**



8. **Accept the VIZIO Activity Data policy.**

USING THE VIZIO MOBILE APP FOR VOICE CONTROL

You can also use the free VIZIO Mobile app as a voice control remote. See ***Controlling your TV with the VIZIO Mobile App*** on the next page for more information.

Scan with your mobile device to download the VIZIO Mobile App.

Connect to other popular voice assistant devices:

VIZIO TVs also work with Google Assistant, Siri, and Alexa-enabled devices for hands-free voice control.

works with Google Home

Works with Apple Home

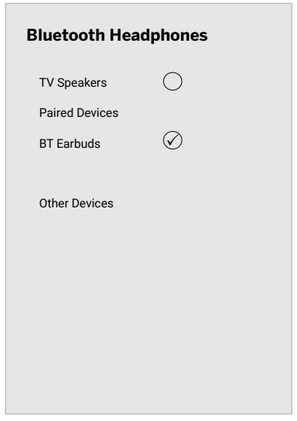
works with alexa

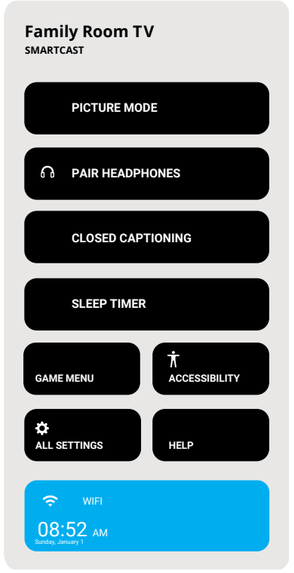
TIP: If you want to use a voice assistant to turn on your TV, make sure Quick Start Mode is enabled. See the VIZIO OS User Guide for more information.

PAIRING BLUETOOTH® HEADPHONES

To pair Bluetooth headphones:

1. Press the **MENU** ⚙ button on the remote. The **Quick Settings** menu opens
2. Use the **Navigation** buttons to highlight **PAIR HEADPHONES**, and press the **OK** button.
3. Set your Bluetooth headphones to pairing mode (see your device manual for instructions). The headphones will appear in the list of **Other Devices**.
4. Select your Bluetooth headphones and press the **OK** button.
5. Once paired, the device will be listed under Paired Devices and is ready for listening.





This device is equipped with the VIZIO Voice feature. By activating the VIZIO Voice feature (either through the mobile application or Bluetooth remote), you can control your Smart TV, and use many of its features, with voice commands. In order to provide you the VIZIO Voice feature, some voice commands may be transmitted to a third-party service provider that will translate your voice command into text and provide VIZIO Voice features. We may also capture and collect voice commands and associated text(s) in order to provide the VIZIO Voice feature and evaluate and improve the features. VIZIO will only capture voice commands when you press the microphone button on your mobile app and speak into the microphone on the remote control or mobile phone. You may disable the VIZIO Voice feature for your remote at any time by unpairing your Bluetooth app.

VIZIO Home

What is VIZIO HOME?

VIZIO HOME lets you discover, stream, and control your content like never before! Access top apps, like Netflix, Disney+, and Hulu, by using the remote to easily browse and launch content directly from the home screen. The VIZIO Smart TV home screen makes finding something to watch easy and fun.

Launching VIZIO HOME

To begin streaming with VIZIO HOME:

- Press the **Home** button on your remote.

—or—

- Select **SmartCast** from the list of inputs.

What You Can Do with VIZIO HOME

- Stream high quality entertainment.
- Launch top tier apps directly from the home screen.
- Access free channels to watch without a subscription through WatchFree+.
- Rearrange apps on your home screen to make it just the way you like it.
- Mirror your laptop or mobile device onto your TV through Apple Airplay or Chromecast built-in.

Works with Apple AirPlay

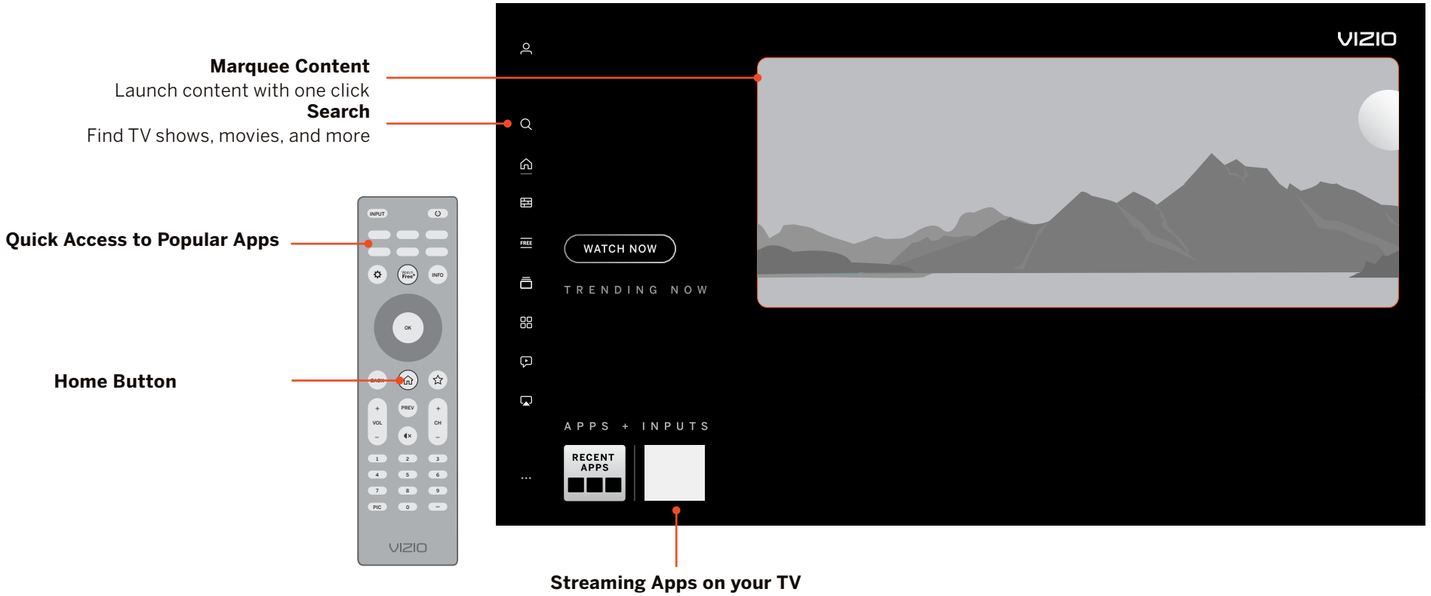
Chromecast built-in

- Use Google Assistant, Siri, and Alexa-enabled devices for hands-free voice control.

works with Google Home

Works with Apple Home

works with alexa



Controlling Your TV with the VIZIO Mobile App

Download the VIZIO Mobile App and turn your smartphone into a remote to control and configure your TV.

With the VIZIO Mobile App, you can:

- Power on/off devices, play/pause content, and modify advanced settings, all from the palm of your hand.
- Easily enter text onto your TV/display from your mobile device using a full keyboard.
- Browse and discover movies, TV shows, music, live streams, and more, across multiple apps at once.
- Access a quick look at show ratings, synopsis, cast, crew, clips, and other details.

Scan to download.
Scan with your phone camera or QR reader.

Download on the App Store

GET IT ON Google Play

Visit www.vizio.com/smartcastapp for minimum requirements.

WatchFree+

What is WatchFree+?

VIZIO WatchFree+ takes your cord-cutting entertainment experience one step further! With the simple press of a button, enjoy free streaming TV with hundreds of live TV channels to choose from – news, movies, sports, comedy, music and more. A built-in on-screen guide makes finding something to watch easier than ever.

And it's all FREE — no fees, no subscriptions, or logins.

What You Can Do with WatchFree+

- Stream hundreds of live TV channels absolutely free – news, movies, sports, comedy, music and more.
- Navigate through channels, organized by genre, with an intuitive on-screen guide.
- Watch the best of internet TV.
- No logins, subscriptions or transactions fees.

How to Launch WatchFree+

To launch and begin watching entertainment offered on WatchFree+:

- Press the **WatchFree+** button on your remote.

—or—

- Select **WatchFree+** from the list of inputs or app row.

On-Screen Guide
Hundreds of live TV and audio channels organized by genre.

WatchFree+ Button

OK Button
Press the OK button to return to the full WatchFree+ on-screen guide. Use the up/down Navigation buttons to scroll through the guide.

Product Registration and Technical Support

Get helpful tips and register your TV.

Scan with your phone camera or QR reader.

Customized Support

Get live assistance quickly with your information on hand.

News and Offers

Take advantage of the latest news and special offers from VIZIO.

Updates and Enhancements

Stay up-to-date with important product updates and notifications.

More questions? Find answers at:

SUPPORT.VIZIO.COM

Help Topics

The remote is not responding.

- Make sure the batteries are properly inserted matching the - and + symbols.
- Replace the batteries with fresh ones.

The TV displays “No Signal.”

- Look behind your TV to see where your device is connected. There will be a name next to the port you are using.
  - Make sure your device is powered on.
  - Press the **INPUT** button on the TV remote control and choose the port your device is connected too.
- If you are using cable TV or antenna connected directly to the TV, scan for channels.

There is no power..

- Ensure the power cable is securely attached to the TV and outlet. (Some models do not have a detachable power cable).
- Ensure the outlet the TV is connected to is working. You may want to connect another device to the outlet to ensure the devices are receiving power.
- Press the **Power/Standby** button on the remote or on the bottom of the TV to turn the TV on.

The power is on, but there is no image on the screen.

- Ensure all devices are connected securely and correctly. See your device’s user manual for details.
- Ensure your TV is powering on. When your TV powers on, a light on the remote sensor will turn on. See ***Front Panel on page 7***.
- Press the MENU key on your remote control. If you can see the menu, try to adjust Brightness, Contrast, or Backlight. See the VIZIO OS User Manual for more information.
- Press the **INPUT** button on the remote to select a different input source.

The sound is flat or dialog is not audible.

- Turn off Volume Leveling. See the VIZIO OS User Manual for more information.

Where do I find information on the accessibility features of this product and other VIZIO products?

- Please visit **vizio.com/accessibility**,
- Email us at: **Accessibility@vizio.com**, or
- Give us a call at 1-877-698-4746.

How do I stream apps like Netflix to my VIZIO TV?

- Popular apps are located on the Home screen, so you can simply navigate to the app row on your TV to start streaming.
- You can also use Apple AirPlay 2 or Chromecast built-in to stream content from your device directly to your TV. For more information,
  please visit:
  - **VIZIO.com/Apple**
  - **VIZIO.com/Google**

The colors on the TV don’t look right.

- Adjust the Color and Tint settings in the Picture menu. See the VIZIO OS User Manual for more information.
- Select a pre-set picture mode. VIZIO recommends selecting Calibrated.
- Check all cables to ensure they are securely attached.

The image quality is not good.

- Image quality can very depending on personal preference and environmental factors like how much light is in a room. Your TV includes a variety of picture settings and preset picture modes that can be adjusted to calibrate this TV to your preference. See the VIZIO OS User Manual for more information.
- Image quality can vary depending on what program you are watching, and what device or app you are using to watch it. For the best picture quality, VIZIO recommends watching HD or UHD content. You can contact your device manufacturer or app provider for more information about their video playback quality.
- For the best image quality, view high-definition programs using digital sources. Connect your devices with HDMI cables.
- If you are using an antenna, the signal strength of the channel may be low. Ensure your antenna is connected securely to the TV and move the antenna around the room or close to a window for the best signal.

The picture is distorted.

- Move the TV away from electrical appliances, cars, and fluorescent lights.
- Ensure all cables are securely attached.

The TV image does not cover the entire screen.

- Go to All Settings > Picture > Aspect Ratio to adjust the Aspect Ratio.

The TV has pixels (dots) that are always dark.

- Your HD TV is precision-manufactured using an extremely high level of technology. However, sometimes pixels may not display correctly. These types of occurrences are inherent to this type of product and do not constitute a defective product.

The buttons on the remote aren’t working.

- Ensure you are only pressing one button at a time.
- Point the remote directly at the TV when pressing a button.
- Replace the remote batteries with new ones. See ***Replacing the Batteries on page 11***.
- Remove any obstacles that may be blocking the remote sensor on the TV.

Help Topics

There is no sound.

- Press Volume Up on the remote control.
- Press the **MUTE** button on the remote to ensure mute is off.
- Check the audio settings to ensure your TV speakers are set to On.
  See the VIZIO OS User Manual for more information.
- Check the audio connections of external devices (Blu-ray player, game console, cable/satellite box) that are connected to the TV.
- If you are using an antenna, the signal strength of the channel may be low. Ensure your antenna is connected securely to the TV and move the antenna around the room or close to a window for the best signal.
- Set eARC to Off and use ARC mode.

How do I download the VIZIO Mobile App?

- Make sure your phone or tablet is connected to a WiFi network. Open a browser on your phone or tablet.
- Navigate to **vizio.com/smartcastapp** and follow the on-screen instructions to download the VIZIO Mobile App.

How do I change the Inputs?

- Press the **INPUT** button on the basic remote to cycle through the Inputs.
- Make sure the VIZIO Mobile app is installed on your phone or tablet. Open the VIZIO Mobile app. Tap on the Device list and select your TV. Tap on the Input key and select the Input of your choice.

How do I connect to my WiFi network?

- On your TV remote, press the MENU button then go to
  All Settings > Network > Select your WiFi name > Enter password.

How do I exit Demo Mode?

- Press the **BACK** button on the remote and then select **Exit Demo** and press **OK**.

How do I watch Cable/Antenna TV channels?

- If you subscribe to cable or satellite, simply connect an HDMI cable (not included) to the receiver.
- If you use external antennas to watch local broadcast channels, use a coaxial cable to connect.

Some of my Channels are missing.

- Press the **MENU** button on your TV remote, then go to All Settings > Antenna Channels > Find Channels.
- Open the VIZIO Mobile app on your phone or tablet.
  Click on: Menu Tab > SmartCast Devices > Your TV/Device Name > Channels > Find Channels.

How do I disable/enable Viewing Data?

- Press the **MENU** button on your remote go to All Settings > Admin & Privacy,. then select Viewing Data to turn the feature on or off.

The television will not turn on using Alexa or Google Assistant.

- Ensure the television is in Quick Start Mode.
- Press the **MENU** button, then go to All Settings > System > Power Mode > Quick Start.

How do I know I am getting 4K resolution or HDR content such as Dolby Vision?

- As you are watching content on the television, press the INFO button on the remote or VIZIO Mobile app. You will see the current resolution being displayed along with the version of video.
- HDR will show as a Dolby Vision icon, HDR10 or HLG.

Specifications

	VHD24M-0807	VHD24M-0810	VHD32M-0807	VFD32M-0807	VHD32M-0810
Size	24"	24"	32"	32"	32"
Viewable Area	23.5"	23.5"	31.5"	31.5"	31.5"
PRODUCT DIMENSIONS					
Dimensions w/ Stand	21.69" x 14.46" x 6.34" 550.8 x 367.3 x 161 mm	21.11" x 14.82" x 6.6" 536.2 x 376.5 x 167.6 mm	28.31" x 18.89 " x 8.72" 719.2 x 479.7 x 221.6 mm	28.31" x 18.89"x 8.72" 719.2 x 479.7 x 221.6 mm	28.18" x 18.89" x 6.6" 715.7 x 479.9 x 167.7 mm
Dimensions w/o Stand	21.69" x 12.97" x 3.19" 550.8 x 329.5 x 81 mm	21.11" x 12.78" x 3.17" 536.2 x 324.5 x 80.6 mm	28.31" x 16.8" x 2.58" 719.2 x 426.7 x 65.6 mm	28.31" x 16.8" x 2.58" 719.2 x 426.7 x 65.6 mm	28.18" x 16.61" x 3.19" 715.7 x 421.9 x 81 mm
Weight w/ Stand	5.03 lb (2.28 kg)	5.72 lb (2.6 kg)	8.16 lb (3.7 kg)	8.16 lb (3.7 kg)	8.58 lb (3.9 kg)
Weight w/o Stand	4.67 lb (2.12 kg)	5.5 lb (2.5 kg)	8.00 lb (3.63 kg)	8 lb (3.63 kg)	8.34 lb (3.8 kg)
Mounting Screw Size	M4 x 7 mm	M4 x 6 mm	M6 x 10 mm	M6 x 10 mm	M4 x 6 mm
Hole Pattern	100 x 100 mm	100 x 100 mm	100 x 100 mm	100 x 100 mm	200 x 100 mm
# of Screws *(not included)*	4	4	4	4	4
PICTURE QUALITY					
Maximum Resolution	1366x768 (HD)	1366x768 (HD)	1366x768 (HD)	1920x1080 (FHD)	1366x768 (HD)
LCD Backlight	Full Array LED	Full Array LED	Full Array LED	Full Array LED	Full Array LED
VRR	HD @ 40-60Hz	HD @ 40-60Hz	HD @ 40-60Hz	FHD @ 40-60Hz	HD @ 40-60Hz
INPUTS / OUTPUTS					
HDMI Inputs	2	2	2	2	2
RF Antenna Input	1	1	1	1	1
USB	1	1	1	1	1
Audio Output	HDMI, ARC, BlueTooth, Digital Optical	HDMI, ARC, BlueTooth, Digital Optical	HDMI, ARC, BlueTooth, Digital Optical	HDMI, ARC, BlueTooth, Digital Optical	HDMI, ARC, BlueTooth, Digital Optical
OTHER					
WiFi	WiFi 5	WiFi 5	WiFi 5	WiFi 5	WiFi 5
Remote Control Type	IR Remote	IR Remote	IR Remote	IR Remote	IR Remote
Power Consumption	26 W	25 W	43 W	40 W	34 W
Standby Power	<1 W	<1 W	<1 W	<1 W	<1 W
Voltage	120V	120V	120V	120V	120V
OSD Language	English, French, Spanish	English, French, Spanish	English, French, Spanish	English, French, Spanish	English, French, Spanish
Certification	UL, FCC Class B, HDMI (CEC, ARC), DTS Virtual:X, Dolby Audio	UL, FCC Class B, HDMI (CEC, ARC), DTS Virtual:X, Dolby Audio	UL, FCC Class B, HDMI (CEC, ARC), DTS Virtual:X, Dolby Audio	UL, FCC Class B, HDMI (CEC, ARC), DTS Virtual:X, Dolby Audio	UL, FCC Class B, HDMI (CEC, ARC), DTS Virtual:X, Dolby Audio

Specifications

	VFD40M-0804	VFD40M-0809	VFD40M-0810	VFD43M-0804
Size	40"	40"	40"	43"
Viewable Area	39.5"	39.5"	39.5"	42.5"
PRODUCT DIMENSIONS				
Dimensions w/ Stand	35.1" 22.3" x 9.4" 892.2 x 566.5 x 237.7 mm	35.13" 22.26" x 8.81" 892.2 x 565.5 x 223.8 mm	35.13" x 22.42" x 7.98" 892.2 x 569.5 x 202.7 mm	37.59" x 24.15" x 9.36" 954.7 x 613.5 x 237.7 mm
Dimensions w/o Stand	35.1" x 19.9" x 2.7" 892.2 x 505.8 x 79.6 mm	35.13" x 19.91" x 3.13" 892.2 x 505.8 x 79.6 mm	35.13" x 20.06" 3.23" 892.2 x 509.5 x 82 mm	37.59" x 21.78" x 3.15" 954.7 x 553.2 x 80 mm
Weight w/ Stand	11.64 lb (5.28 kg)	12.26 lb (5.56 kg)	11.66 lb (5.3 kg)	12.57 lb (5.7 kg)
Weight w/o Stand	11.46 lb (5.2 kg)	12.08 lb (5.48 kg)	11.44 lb (5.2 kg)	12.39 lb (5.62 kg)
Mounting Screw Size	M6 x 10 mm	M6 x 10 mm	M6 x 8 mm	M6 x 10 mm
Hole Pattern	200 x 200 mm	200 x 100 mm	300 x 300 mm	200 x 200 mm
# of Screws *(not included)*	4	4	4	4
PICTURE QUALITY				
Maximum Resolution	1920x1080 (FHD)	1920x1080 (FHD)	1920x1080 (FHD)	1920x1080 (FHD)
LCD Backlight	Full Array LED	Full Array LED	Full Array LED	Full Array LED
VRR	FHD @ 40-60Hz	FHD @ 40-60Hz	FHD @ 40-60Hz	FHD @ 40-60Hz
INPUTS / OUTPUTS				
HDMI Inputs	2	2	2	2
RF Antenna Input	1	1	1	1
USB (5V DC 1A)	1	1	1	1
Audio Output	HDMI, ARC, BlueTooth, Digital Optical	HDMI, ARC, BlueTooth, Digital Optical	HDMI, ARC, BlueTooth, Digital Optical	HDMI, ARC, BlueTooth, Digital Optical
OTHER				
WiFi	WiFi 5	WiFi 5	WiFi 5	WiFi 5
Remote Control Type	IR Remote	IR Remote	IR Remote	IR Remote
Power Consumption	65 W	54 W	52 W	58 W
Standby Power	<1 W	<1 W	<1 W	<1 W
Voltage	120V	120V	120V	120V
OSD Language	English, French, Spanish	English, French, Spanish	English, French, Spanish	English, French, Spanish
Certification	UL, FCC Class B, HDMI (CEC, ARC), DTS Virtual:X, Dolby Audio	UL, FCC Class B, HDMI (CEC, ARC), DTS Virtual:X, Dolby Audio	UL, FCC Class B, HDMI (CEC, ARC), DTS Virtual:X, Dolby Audio	UL, FCC Class B, HDMI (CEC, ARC), DTS Virtual:X, Dolby Audio

Regulatory Information

FCC Class B Radio Interference Statement
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Notice
The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Operations in the 5GHz products are restricted to indoor usage only.

This equipment complies with FCC/ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Canada Notice for License-Exempt Radio Apparatus
This device complies with Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device operates on a no-protection no-interference basis. Should the user seek to obtain protection from other radio services operating in the same TV bands, a radio license is required. Please consult Industry Canada's document CPC-2-1-28, Optional Licensing for Low-Power Radio Apparatus in the TV Bands, for details.

Cet appareil est conforme aux CNR exempts de licence d'Industrie Canada. Son fonctionnement est sujet aux deux conditions suivantes:

1. le dispositif ne doit pas produire de brouillage préjudiciable, et
2. ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable

Cet appareil fonctionne sur une base sans protection et sans interférence. Dans le cas où l'utilisateur cherche à obtenir de la protection des autres services de radio fonctionnant sur les mêmes bandes TV, aucune license est requise. Veuillez consulter le document CPC-2-1-28 d'Industrie Canada, License optionnelle pour les appareils radio de faible puissance, pour plus de détails.

Industry Canada Class B emission compliance statement

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Limited Warranty

UNITED STATES AND CANADA

By using this VIZIO product, you accept all VIZIO Terms and Conditions, including all the Terms of Warranty, BINDING ARBITRATION AGREEMENT (for U.S. Residents Only), and Class Action Waiver. If you do not agree to the terms of this warranty, do not use the VIZIO product and, within thirty (30) days of the date of purchase, return it for a refund to the authorized retailer where you purchased it. **If you live in the U.S., you have the right to opt out of the Arbitration Agreement and Class Action Waiver within 60 calendar days of your purchase.** Please refer to the full section "Binding Arbitration Agreement; Class Action Waiver" below for more details and instructions for opt-out. Full Terms and Conditions may be viewed at **vizio.com/en/terms/terms-of-service**.

How Long This Warranty Lasts

For non-commercial use, VIZIO warrants the product on the terms set forth below for one (1) year from the date of original purchase. For commercial use, VIZIO warrants this product on the terms set forth below for ninety (90) days from the date of original purchase.

What This Warranty Covers

VIZIO warrants the product against defects in materials and workmanship when the product is used normally in accordance with VIZIO's user guides and manuals.

Except where restricted by law, this warranty applies only to the original purchaser of a new product. The purchase must have been made from an authorized retailer in the United States (including Puerto Rico) or Canada. The product must also be located in the country where it was purchased at the time of warranty service.

Zero Bright Pixel Defect Guarantee (Displays Only)

Your product may qualify for a warranty against "zero bright pixel" defects for the duration of the warranty on select new product purchases. To determine if this guarantee applies to your product, refer to the model's product information page at **www.vizio.com**, look for the "zero bright pixel" guarantee on the box, or contact VIZIO Technical Support at the email address or telephone number below.

How to Get Service

Before obtaining warranty service, you may visit **www.vizio.com** for additional help and troubleshooting. To obtain warranty service, contact VIZIO Customer Support by going to **support.vizio.com** and selecting **Contact Us.**

Your Obligations Before Service

You must obtain pre-authorization before sending your product to a VIZIO service center. You may be required to supply a purchase receipt (or copy) to show that the product is within the warranty period. When you return a product to a VIZIO service center, you must ship the product in its original packaging or in packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the product to the VIZIO service center. ALL USER DATA AND DOWNLOADED APPLICATIONS STORED ON A PRODUCT WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to its original state. You will be responsible for restoring all applicable user data and downloaded applications. Recovery and reinstallation of user data and downloaded applications is not covered under this warranty. In order to protect your personal information, VIZIO recommends that you always clear all personal information from the product before it is serviced, regardless of the servicer.

VIZIO's Responsibilities

If VIZIO determines that a product is covered by this warranty, VIZIO will (at its option) repair or replace it, or refund the purchase price to you. There will be no charge for parts or labor during the warranty period. Replacement parts may be new or recertified at VIZIO's option and sole discretion. Replacement parts and VIZIO's labor are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service, whichever is longer.

Types of Service

TVs that are 32 inches or larger will usually be serviced in-home. In-home service requires complete and easy access to the product and does not include de-installation or re-installation of the product. In-home service is subject to availability. VIZIO will provide other service options when in-home service is not available. All other VIZIO products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer.

What This Warranty Does Not Cover

This warranty does not cover: (a) cosmetic damage; (b) normal wear and tear; (c) improper operation; (d) improper voltage supply or power surges; (e) signal issues; (f) damage from shipping; (g) acts of God; (h) customer misuse, modifications or adjustments; (i) installation, set-up, or repairs attempted by anyone other than by a VIZIO authorized service center; (j) products with unreadable or removed serial numbers; (k) products requiring routine maintenance; or (l) products sold "AS IS", "CLEARANCE", "FACTORY RECERTIFIED", or by a non-authorized reseller.

What to Do If You Are Not Satisfied With Service

If you feel VIZIO has not met its obligations under this warranty, you may attempt to resolve the issue informally with VIZIO. If you are unable to resolve the issue informally and wish to file a formal claim against VIZIO, and if you are a resident of the United States, you must submit your claim to binding arbitration according to the procedures described below, unless an exception applies. Submitting a claim to binding arbitration means that you do not have the right to have your claim heard by a judge or jury. Instead your claim will be heard by a neutral arbitrator.

Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)

UNLESS YOU HAVE BROUGHT AN ELIGIBLE CLAIM IN SMALL CLAIMS COURT OR HAVE OPTED OUT AS DESCRIBED BELOW, ANY CONTROVERSY OR CLAIM RELATING IN ANY WAY TO YOUR VIZIO PRODUCT, INCLUDING ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THIS WARRANTY, A BREACH OF THIS WARRANTY, OR THE VIZIO PRODUCT'S SALE, CONDITION OR PERFORMANCE, WILL BE SETTLED BY BINDING ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION AND CONDUCTED BY A SINGLE ARBITRATOR APPOINTED BY THE AMERICAN ARBITRATION ASSOCIATION, IN ACCORDANCE WITH ITS COMMERCIAL ARBITRATION RULES AND ITS SUPPLEMENTARY PROCEDURES FOR CONSUMER-RELATED DISPUTES. You may learn more about the American Arbitration Association and its rules for arbitration by visiting www.adr.org. Since this warranty concerns a transaction in interstate or international commerce, the Federal Arbitration Act will apply.

The filing fees to begin and carry out arbitration will be shared between you and VIZIO, but in no event will your fees ever exceed the amount allowable by the American Arbitration Association, at which point VIZIO will cover all additional administrative fees and expenses. VIZIO waives its right to recover attorneys' fees in connection with any arbitration under this warranty. If you are the prevailing party in an arbitration to which the Supplementary Procedures for Consumer-Related Disputes applies, then you are entitled to recover attorneys' fees as the arbitrator may determine.

The dispute will be governed by the laws of the state or territory in which you resided at the time of your purchase (if in the United States). The place of arbitration will be Irvine, California, or your county of residence (if in the United States). The arbitrator will have no authority to award punitive or other damages not measured by the prevailing party's actual damages, except as may be required by statute. The arbitrator will not award consequential damages, and any award will be limited to monetary damages and will include no equitable relief, injunction, or direction to any party other than the direction to pay a monetary amount. Judgment on the award rendered by the arbitrator

will be binding and final, except for any right of appeal provided by the Federal Arbitration Act, and may be entered in any court having jurisdiction. Except as may be required by law, neither you nor VIZIO nor an arbitrator may disclose the existence, content, or results of any arbitration under this warranty without the prior written consent of you and VIZIO.
ANY DISPUTE, WHETHER IN ARBITRATION, IN COURT, OR OTHERWISE, WILL BE CONDUCTED SOLELY ON AN INDIVIDUAL BASIS. VIZIO AND YOU AGREE THAT NO PARTY WILL HAVE THE RIGHT OR AUTHORITY FOR ANY DISPUTE TO BE ARBITRATED AS A CLASS ACTION, A PRIVATE ATTORNEY GENERAL ACTION, OR IN ANY OTHER PROCEEDING IN WHICH EITHER PARTY ACTS OR PROPOSES TO ACT IN A REPRESENTATIVE CAPACITY. NO ARBITRATION OR PROCEEDING WILL BE JOINED, CONSOLIDATED, OR COMBINED WITH ANOTHER ARBITRATION OR PROCEEDING WITHOUT THE PRIOR WRITTEN CONSENT OF ALL PARTIES TO ANY SUCH ARBITRATION OR PROCEEDING.

Opt-Out Instructions
IF YOU DO NOT WISH TO BE BOUND BY THE BINDING ARBITRATION AGREEMENT AND CLASS ACTION WAIVER, THEN: (1) you must notify VIZIO in writing within sixty (60) days of the date that you purchased the product; (2) your written notification must be mailed to VIZIO at 39 Tesla, Irvine, CA 92618, Attn: Legal Department; and (3) your written notification must include (a) your name, (b) your address, (c) the date you purchased the product, and (d) a clear statement that you wish to opt out of the binding arbitration agreement and class action waiver.
In addition, you may pursue a claim in small claims court in your county of residence (if in the United States) or in Orange County, California. In such case the provisions of the section titled “Binding Arbitration Agreement; Class Action Waiver (U.S. Residents)” will not apply.

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